Resource Management and QoS

EECS 489 Computer Networks

http://www.eecs.umich.edu/~zmao/eecs489

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Quality of Service (QoS)

- The Internet's most contentious subject
- The Internet's most embarrassing failure
  - almost nothing was accomplished
- The textbook's worst chapter
  - a rosy description of bad work

Today's Lecture

- Will be about what "could be", not what is
  - today's Internet does not have, nor will soon have, a reasonable QoS solution
- Focus will be on what one could accomplish with simple (and not-so-simple) mechanisms
  - you will only be expected to know basic concepts
- I will not discuss current deployed mechanisms
  - an ugly hodge-podge of hacks

What's the Problem?

- Internet gives all flows the same "best effort" service
  - no promises about when or whether packets will be delivered
- Not all traffic is created equal
  - different "owners", different application requirements
  - some applications require service "assurances"
- How can we give traffic different "quality of service"?
  - Thus begins the problem of QoS

Three Basic Problems

- Want to control how a link is shared:
  - Link sharing
- Want to give some traffic better service
  - Differentiated service
- Want to gives some flows “assured” service
  - Integrated service (and perhaps differentiated service)

A Different Taxonomy

- Giving better service can differ along three dimensions:
  - relative versus absolute
  - dropping versus delay
  - flows versus aggregates
- Each of these choices requires different set of mechanisms
  - router scheduling and dropping decisions
  - signaling protocols

Three Basic Questions

- How does a router service this packet?
  - scheduling (various forms of priority and RR)
  - dropping (fancy versions of RED)
- How did the router know what to do with this packet?
  - bits in packet header or explicit signaling
- How can one control the level of traffic?
  - service level agreements (SLAs) or admission control

Back to Thee Basic Problems

- Link sharing (one slide)
- Differentiated Services (long)
- Integrated Services (even longer)

Link Sharing

- Two organizations share an access link and want to share it equally
- One approach: partition the link
- Second approach: use FQ, with one queue for each organization's packets
- Which is better?

Differentiated Services

- Some traffic should get better treatment
  - application requirements: interactive vs bulk transfer
  - economic arrangements: first-class versus coach
- What kind of better service could you give?
  - measured by drops, or delay (and drops)
- How do you know which packets to give better service to?
  - bits in packet header

Traffic Limitations

- Can’t give all traffic better service!
- Must limit the amount of traffic that gets better service
- Service Level Agreements (SLA)
  - source agrees to limit amount of traffic in given class
  - network agrees to give that traffic “better” service
    - for a price!
  - economics play an important (fatal?) role in QoS

DiffServ “Code Points”

- Use six of the ToS bits in IP packet header
- Define various “code points”
- Each code point defines a desired per-hop behavior
  - a description of the service the packet should get
  - not a description of the router implementation of that service

“Expedited Forwarding”

- Give packet minimal delay and loss service
  - e.g., put EF packets in high priority queue
- To make this a true “absolute” service,
  - all SLAs must sum to less than the link speed
  - unlikely
- More likely, a way to assure relatively low delay

Is Delay the Problem?

- With RED, most queues are small
- Packets are dropped when queue starts to grow
- Thus, delays are mostly speed-of-light latency
- Service quality is mostly expressed by drop-rate
- Want to give traffic different levels of dropping

“Assured Forwarding”

- Packets are all serviced in order
  - makes TCP implementations perform well
- But some packets can be marked as low-drop and others as high-drop
  - think of it as priority levels for dropping
- Can be implemented using variations of RED
  - different drop probabilities for different classes

Example

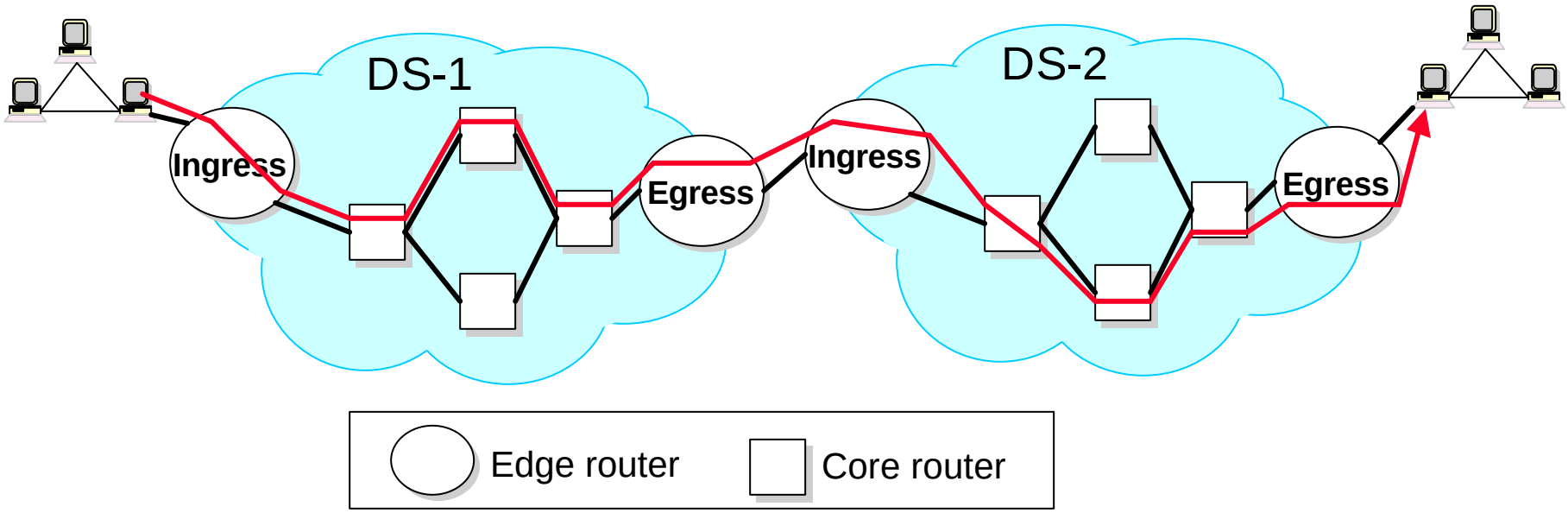
- 10% premium traffic, 90% ordinary traffic
- Overall drop rate is 5%
- Can give premium traffic 0% drops, and ordinary traffic a 5.55% drop rate
- Can get a large improvement in service for the small class of traffic without imposing much of a penalty on the other traffic
  - count on SLAs to control premium traffic

Advantages of DiffServ

- Very simple to implement
- Can be applied to different granularities
  - flows
  - institutions
  - traffic types
- Marking can be done at edges or by hosts
- Allows easy peering (bilateral SLAs)

DiffServ Peering

- Ingress routers
  - Police/shape traffic
  - Set Differentiated Service Code Point (DSCP) in DiffServ (DS) field
- Core routers
  - Implement Per Hop Behavior (PHB) for each DSCP
  - Process packets based on DSCP



Disadvantages of DiffServ

- Service is still “best effort”, just a better class of best effort
  - except for EF, which has terrible efficiency
  - all traffic accepted (within SLAs)

- Some applications need better than this
  - certainly some apps need better service than today’s Internet delivers
  - but perhaps if DiffServ were widely deployed premium traffic would get great service (recall example)
  - nonetheless, let’s plunge ahead....

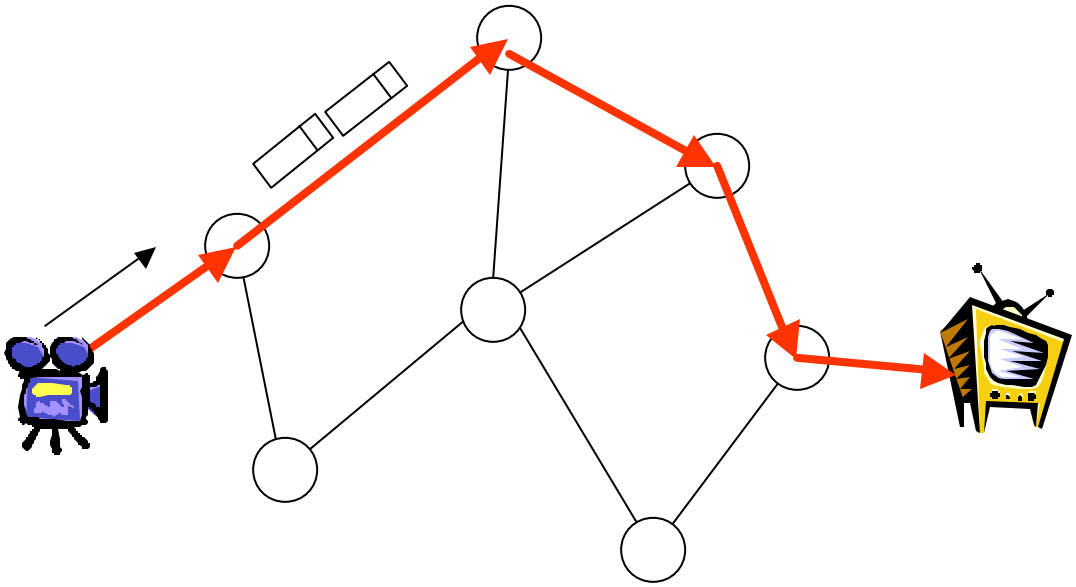
Integrated Services

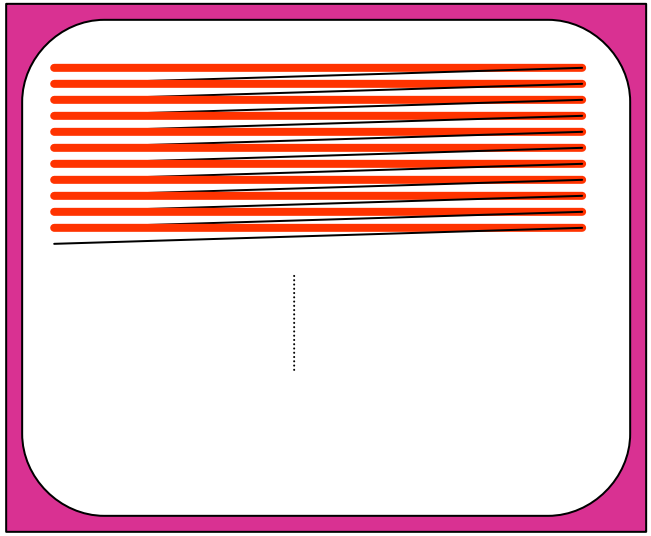
- An attempt to integrate service for “real-time” applications into the Internet
- Known as IntServ
- A total, massive, and humiliating failure
  - 1000s of papers
  - IETF standards
  - and no deployment....

Key Differences

- All assurances on per-flow basis
- Traffic can be turned away
- Note:
  - all this co-exists with best-effort service
  - similar mechanisms proposed for ATM but
    - QoS central in ATM, best-effort an afterthought
    - Best-effort central in Internet, QoS an afterthought

Example: Video





Simplify by assuming that
Camera sends at a fixed rate

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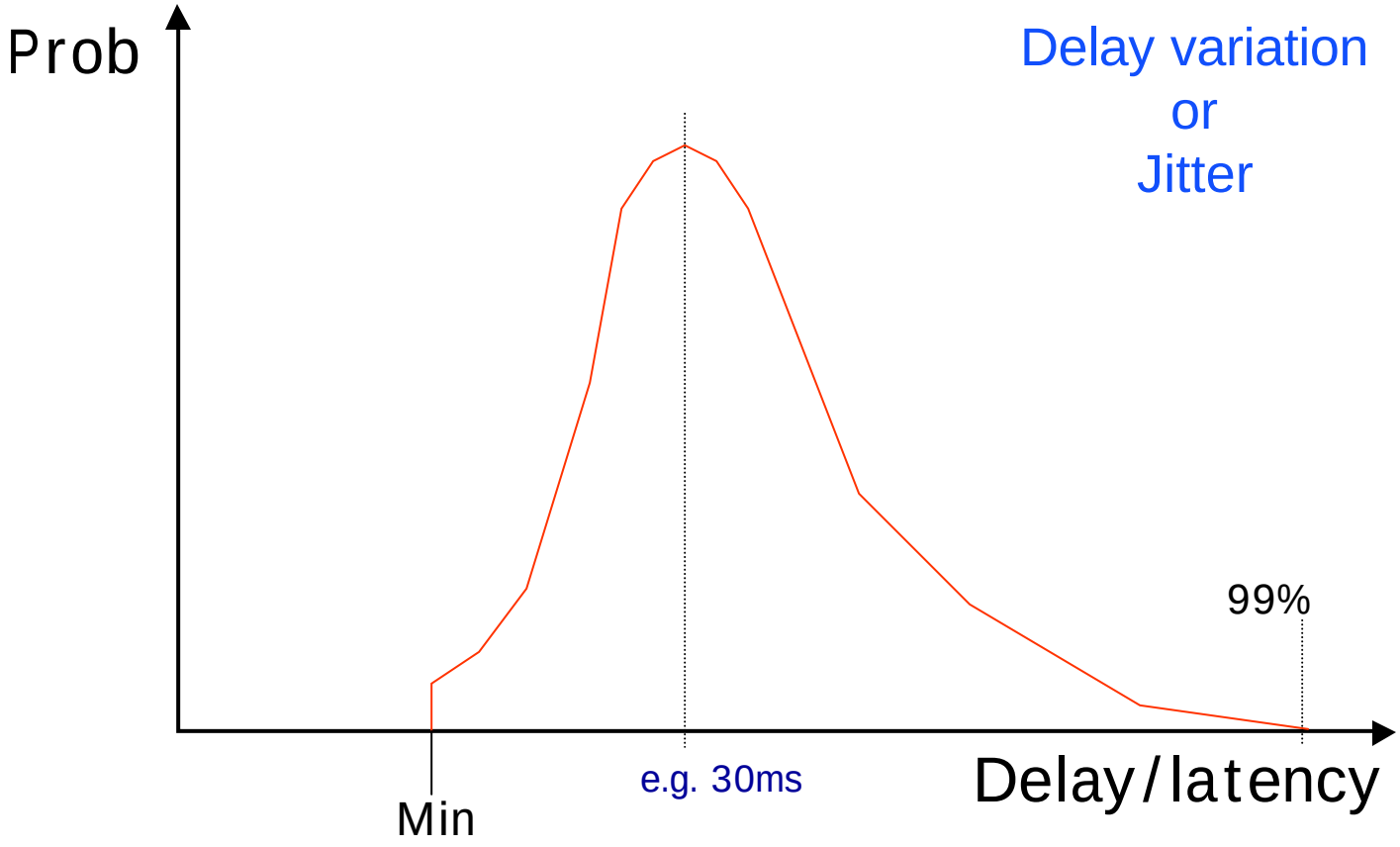
Circuit-Switched Networks

- Each packet experiences exactly the same delay
- Packet data is displayed as soon as it arrives
- Signal at receiving end is faithful representation

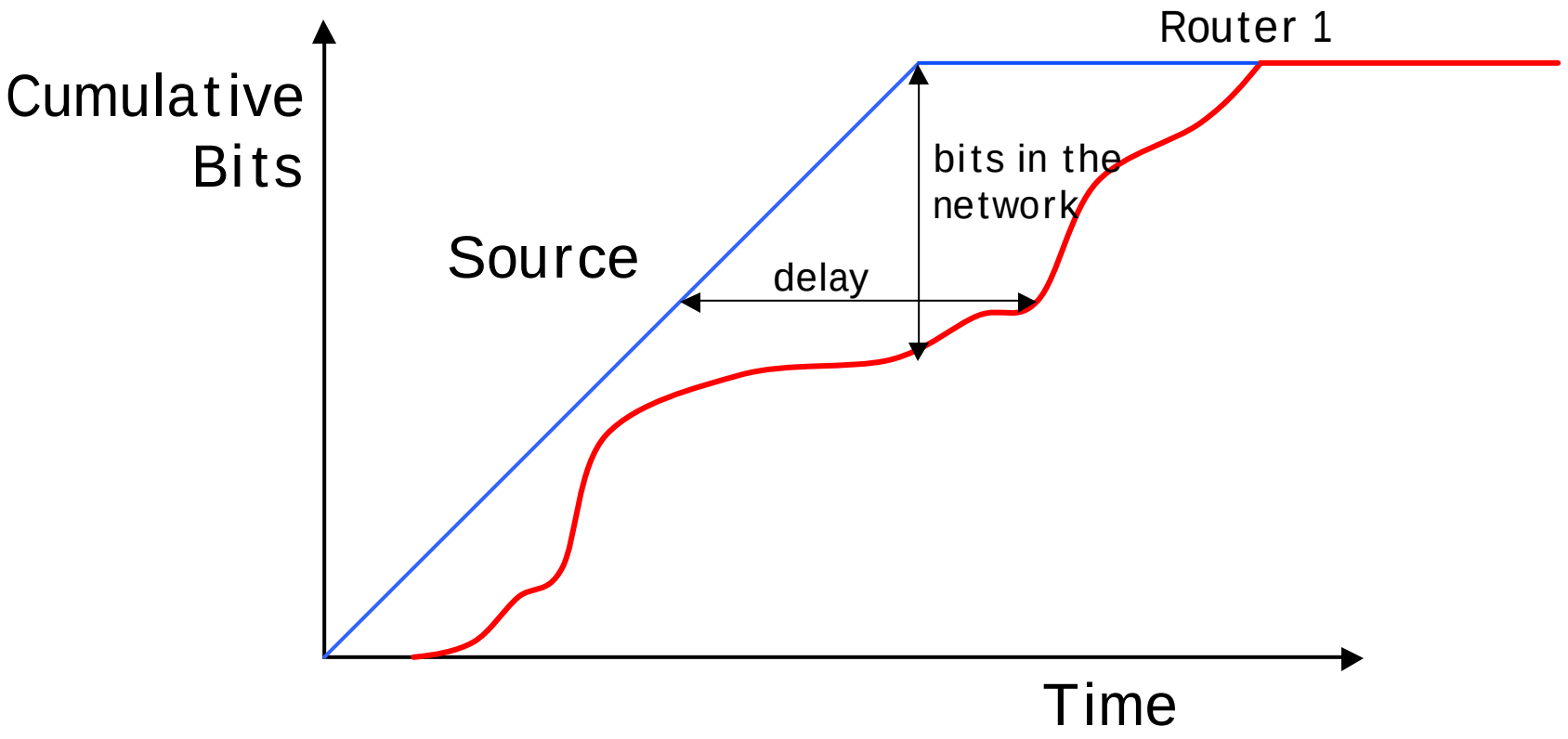
Internet

- Individual packets experience different delays
- Can’t treat network as “wire”
- Application must adapt to network service

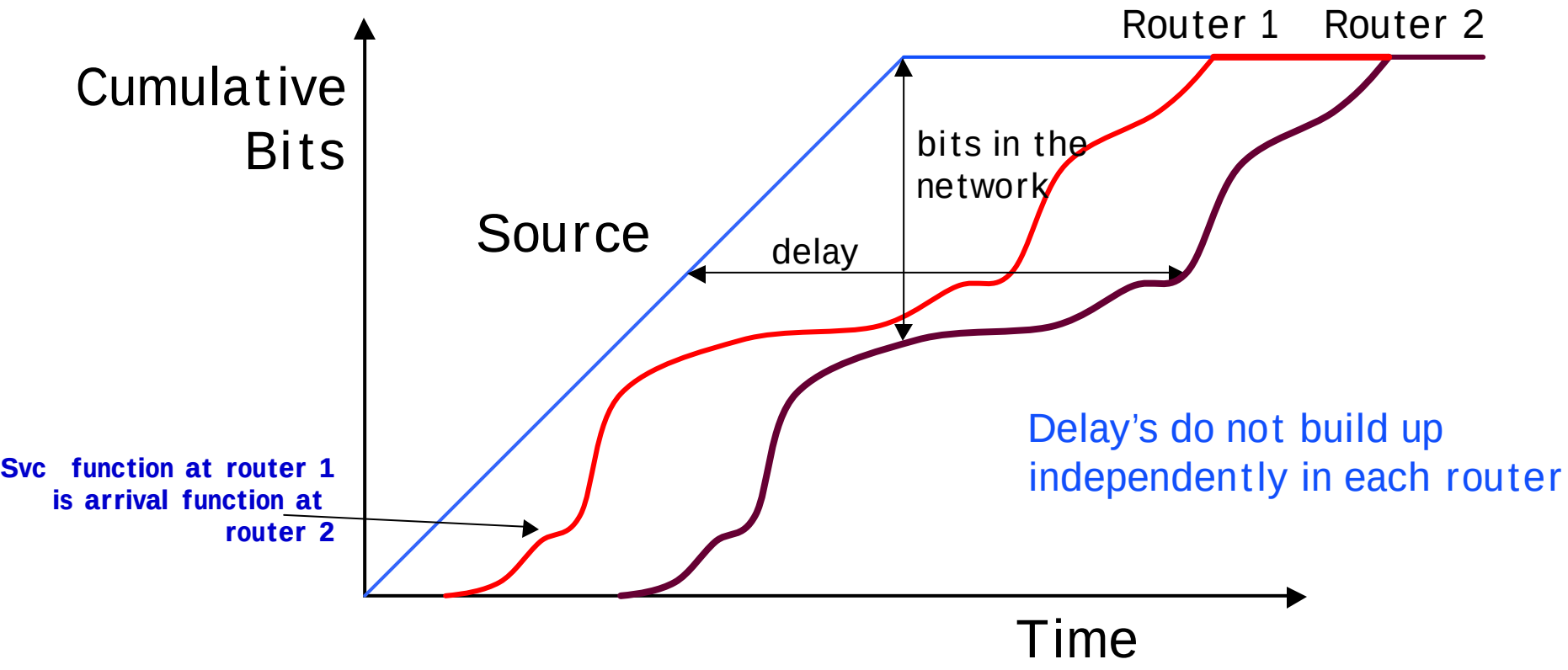
Router Effect on Delay



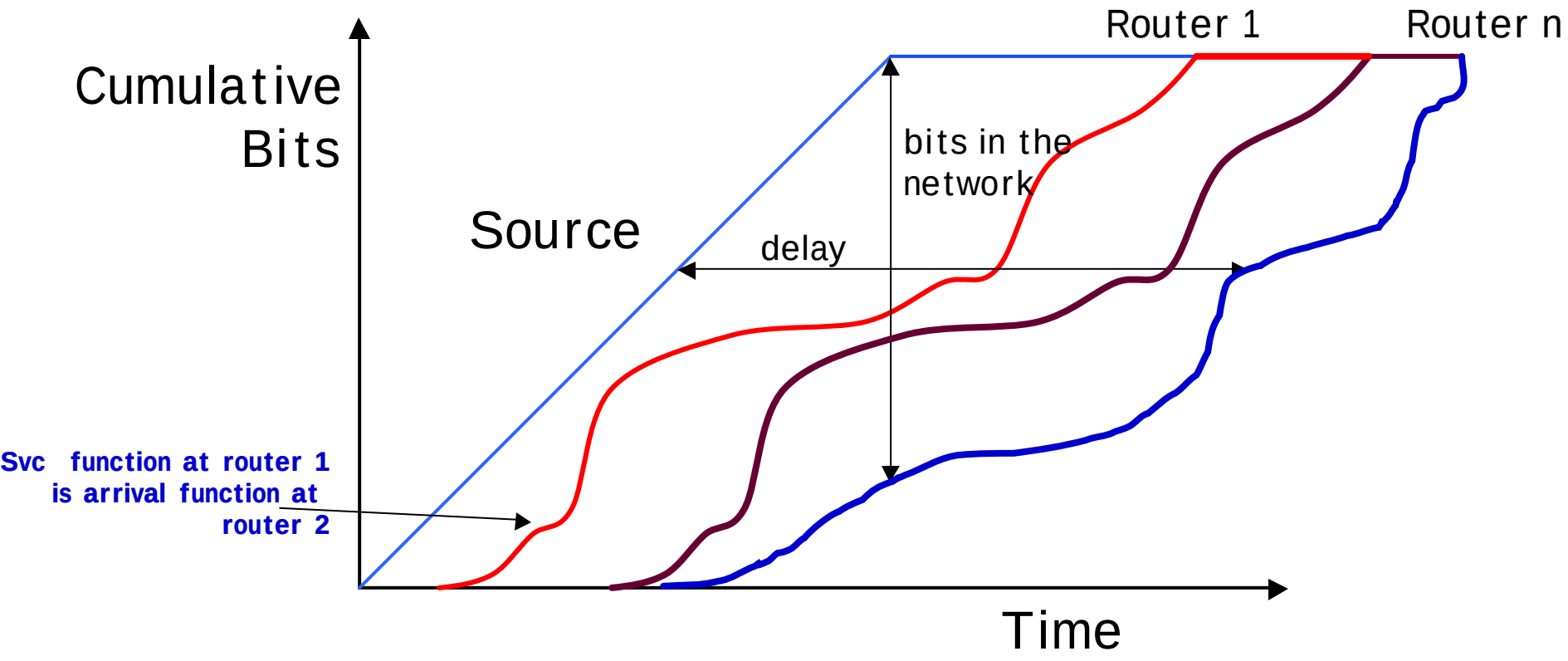
Router Effects on Traffic



Network Effects on Traffic



Network Effects on Traffic



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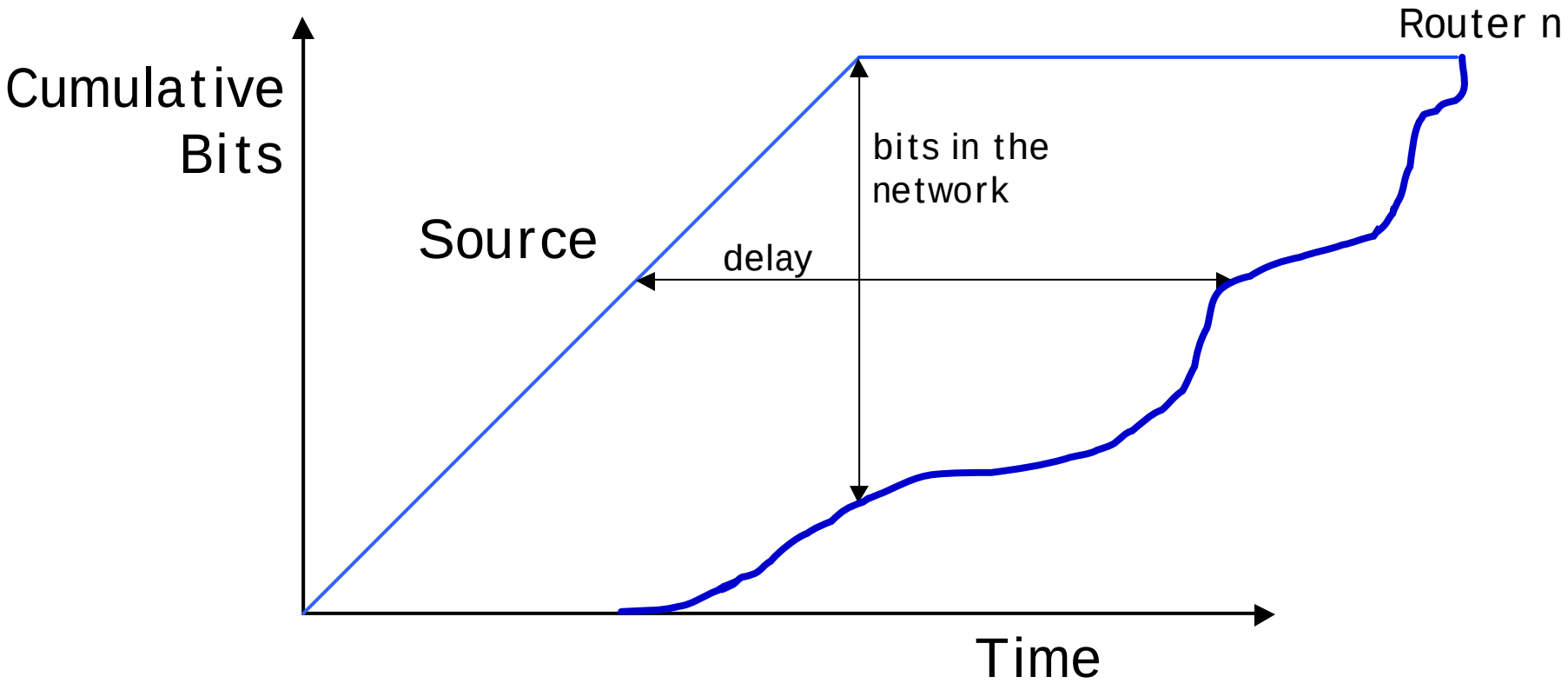

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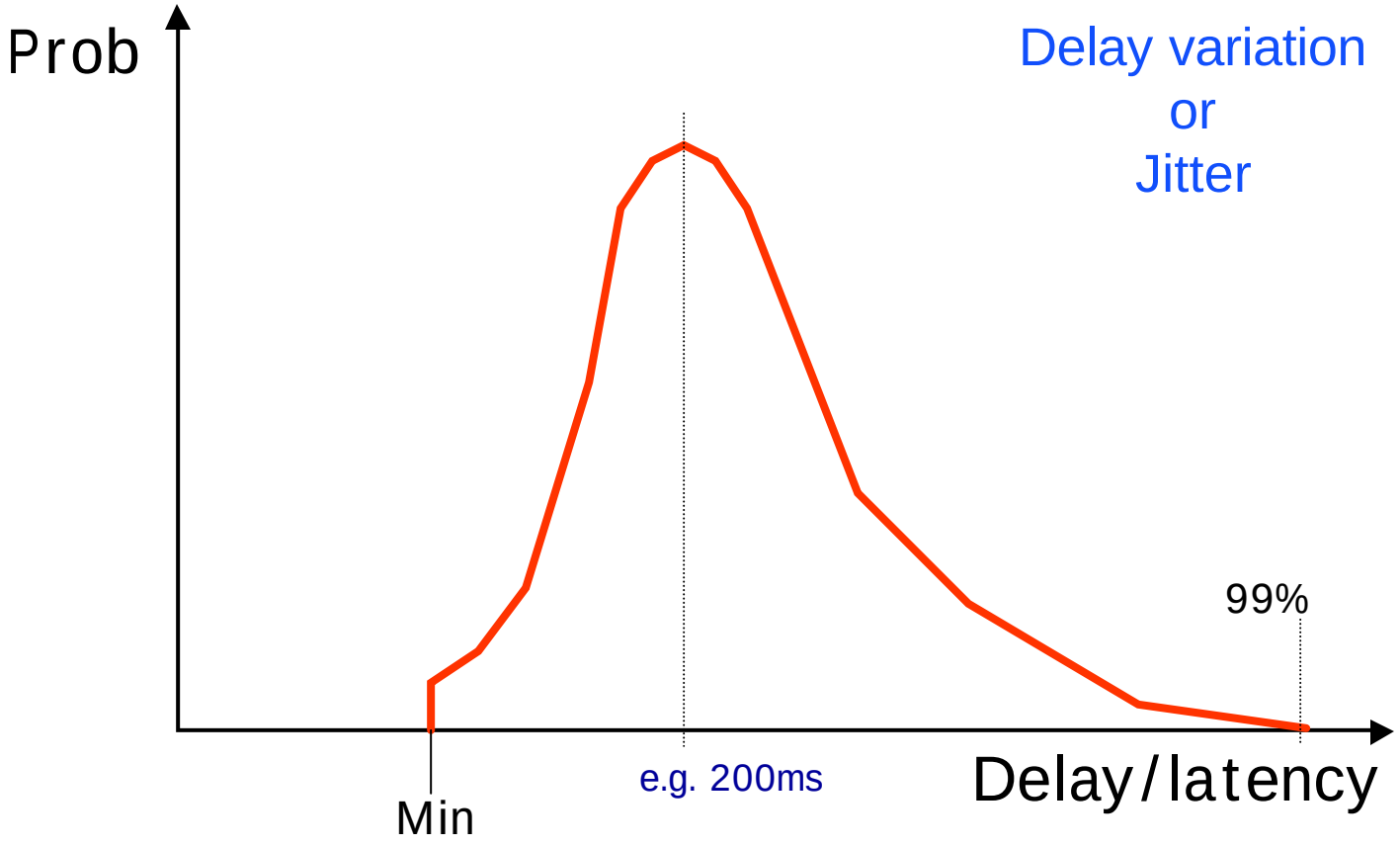

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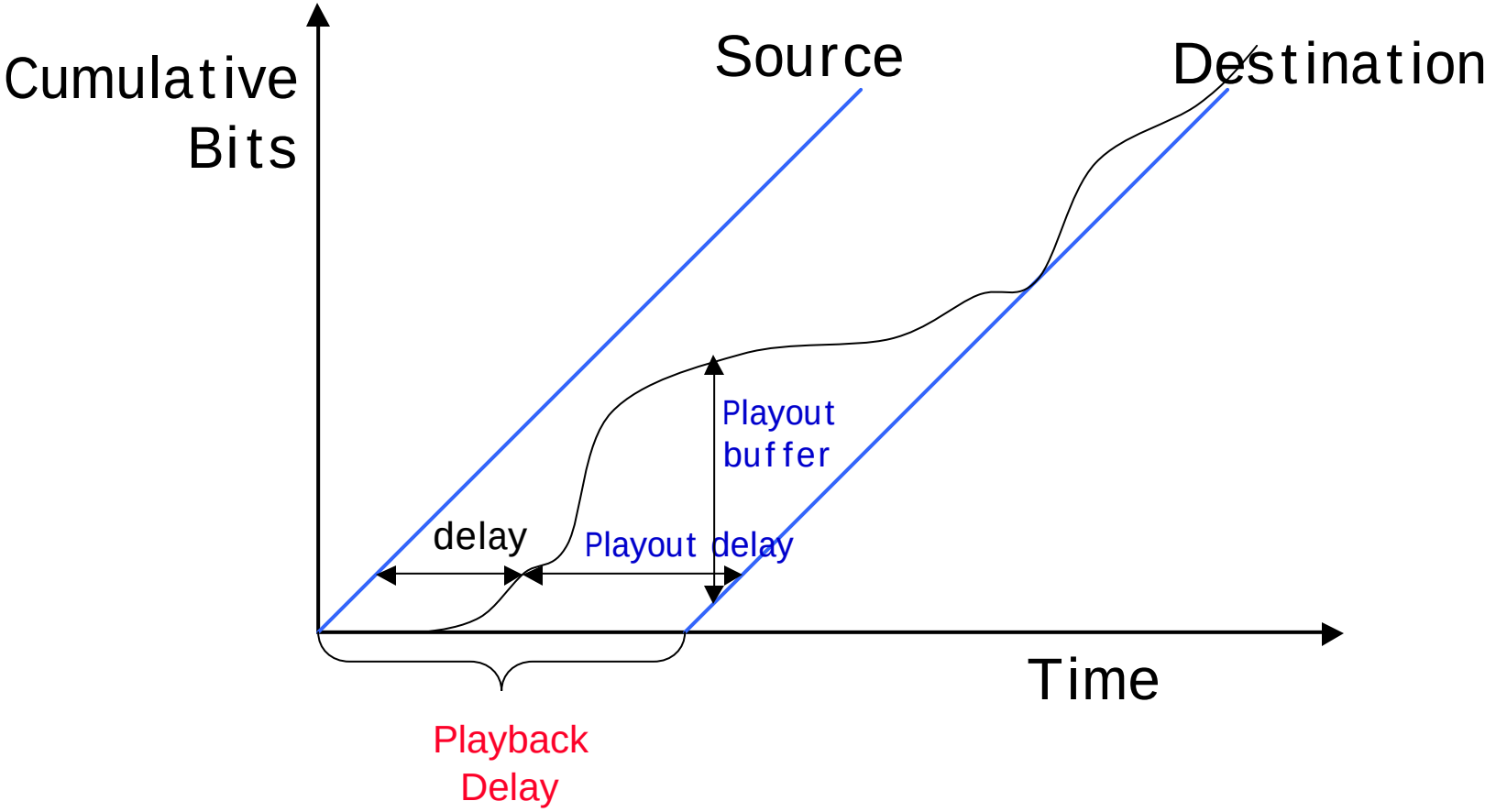
Choices

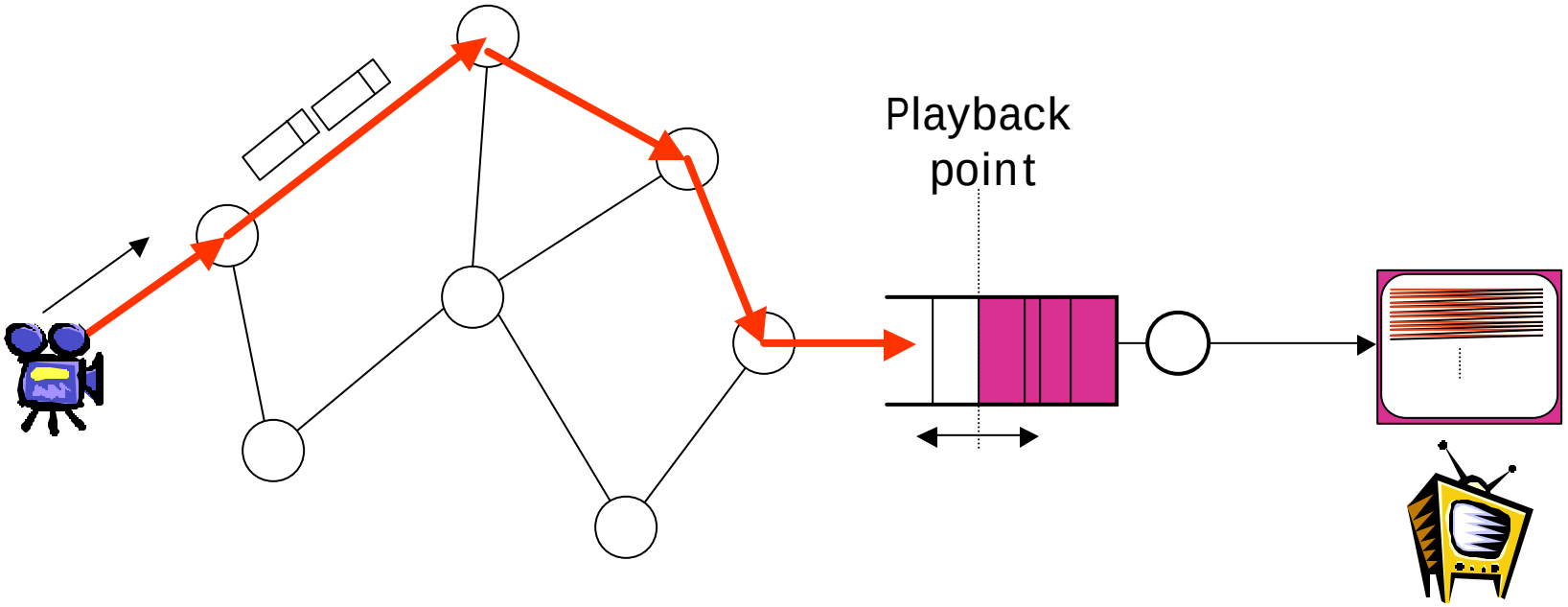
- Play back data upon arrival
  - distorted signal
- Buffer data for a while (playback buffer)
  - extra delay, less distortion
- Tradeoff depends on application (and use)
  - noninteractive: absorb delay, eliminate all distortion
  - interactive: absorb only a little delay, eliminate some distortion

Playback Buffer

Play back data a fixed time interval after it was sent



Playback Point



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Adaptation

- Can move playback point as delays vary

- Moving playback point:
  - increases distortion
  - but allows lower delays

Application Taxonomy (Oversimplified and Fanciful)

- Elastic versus “real-time”
  - traditional data apps are elastic
  - streaming media are real-time
- RT intolerant versus RT tolerant
  - intolerant applications need all data
- Tolerant nonadaptive versus tolerant adaptive
  - not clear why any tolerant app couldn’t adapt
- Rate-adaptive versus delay-adaptive (or both)

Key Points

- Some apps don't need to know maximal delay, just need it to be controlled
  - tolerant, delay-adaptive applications will move playback point to reduce delay
  - can absorb occasional outliers

- Some apps need to know maximal delay
  - can't tolerate loss or distortion
  - need to fix playback point and so need a priori knowledge of delay bound
  - bound is typically much worse than actual delays

Two Service Classes

- Controlled Load
  - keep delays under control, but no bound
- Guaranteed Service
  - explicit delay bound

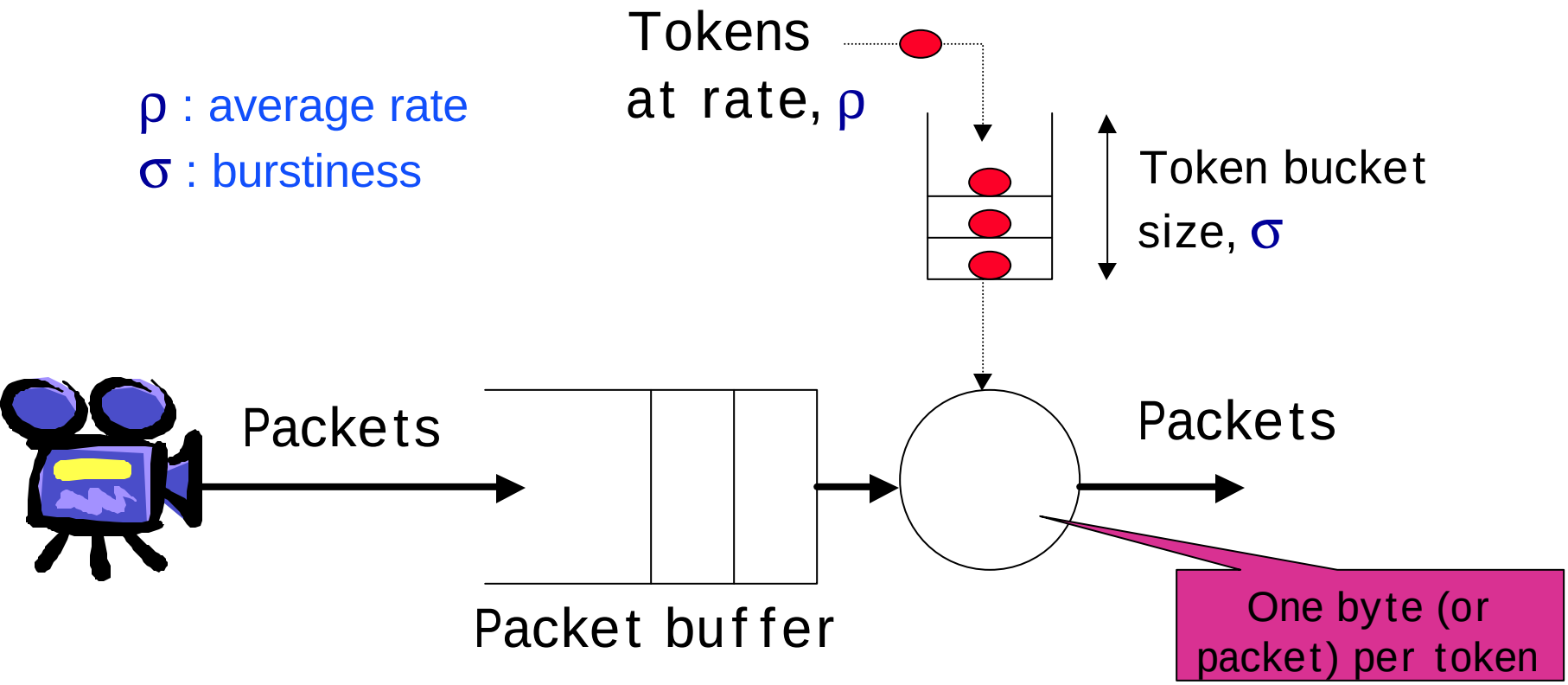
Process

- Flow requests service from network
  - service request specification (RSpec)
    - controlled load: nothing
    - guaranteed: service rate (can calculate delay)
  - traffic specification (TSpec) (next slide)
- Routers decide if they can support request
  - admission control
- If so, traffic is classified and scheduled at routers based on per-flow information

Problem

- How do you describe bursty traffic?
- Network needs some description of traffic
- But video source is bursty (due to coding)
  - can't predict in advance the exact behavior
- Describe "envelope" of traffic: rate and burstiness
- Bits sent between times s and t: $A(s,t) = \sigma + \rho(t-s)$

TSpec: The Token Bucket



Bits sent between times s and t: $A(s,t) = \sigma + \rho(t-s)$

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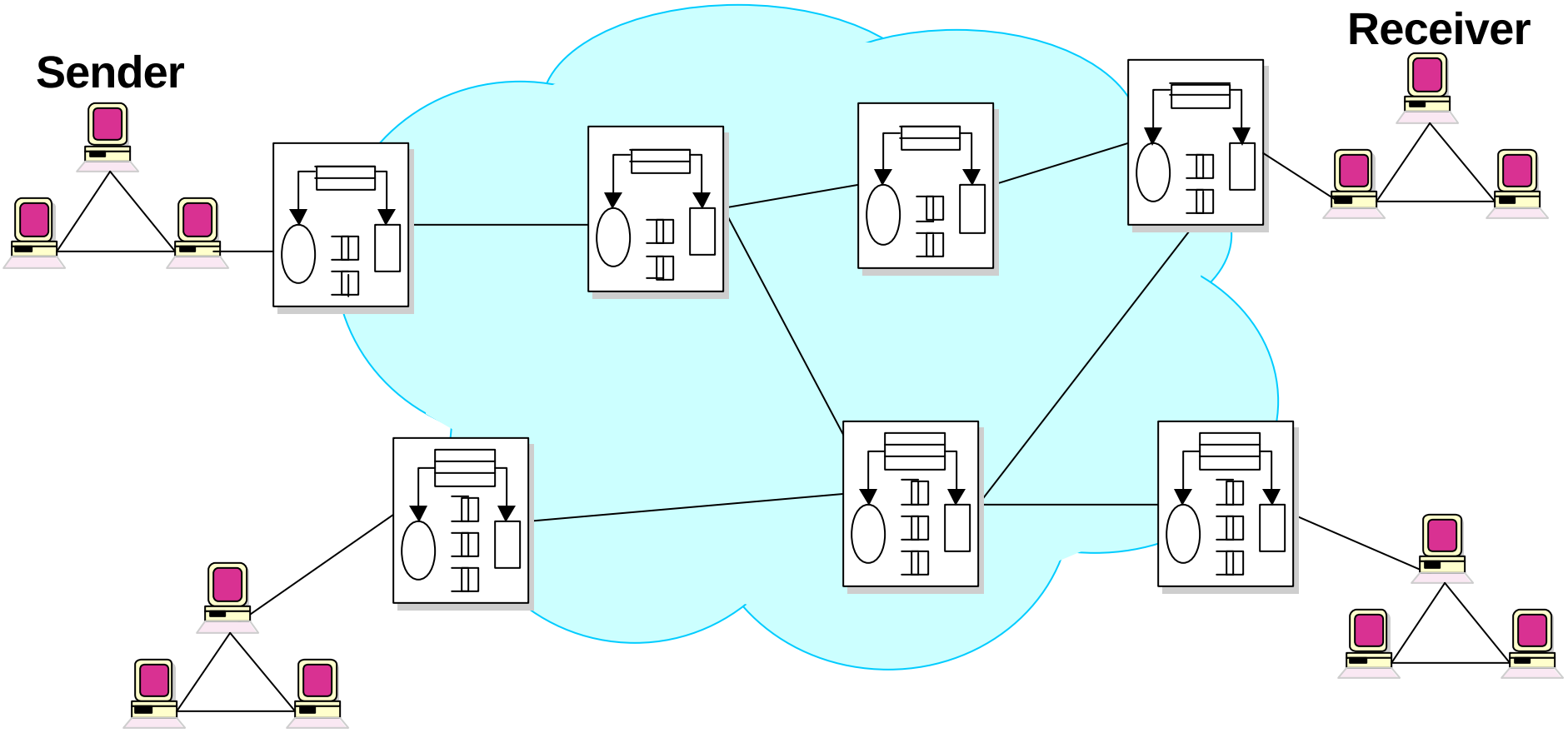
Required Elements

- Reservation Protocol
  - how service request gets from host to network
- Admission control algorithm
  - how network decides if it can accept flow
- Packet scheduling algorithms (next lecture)
  - so routers can deliver service

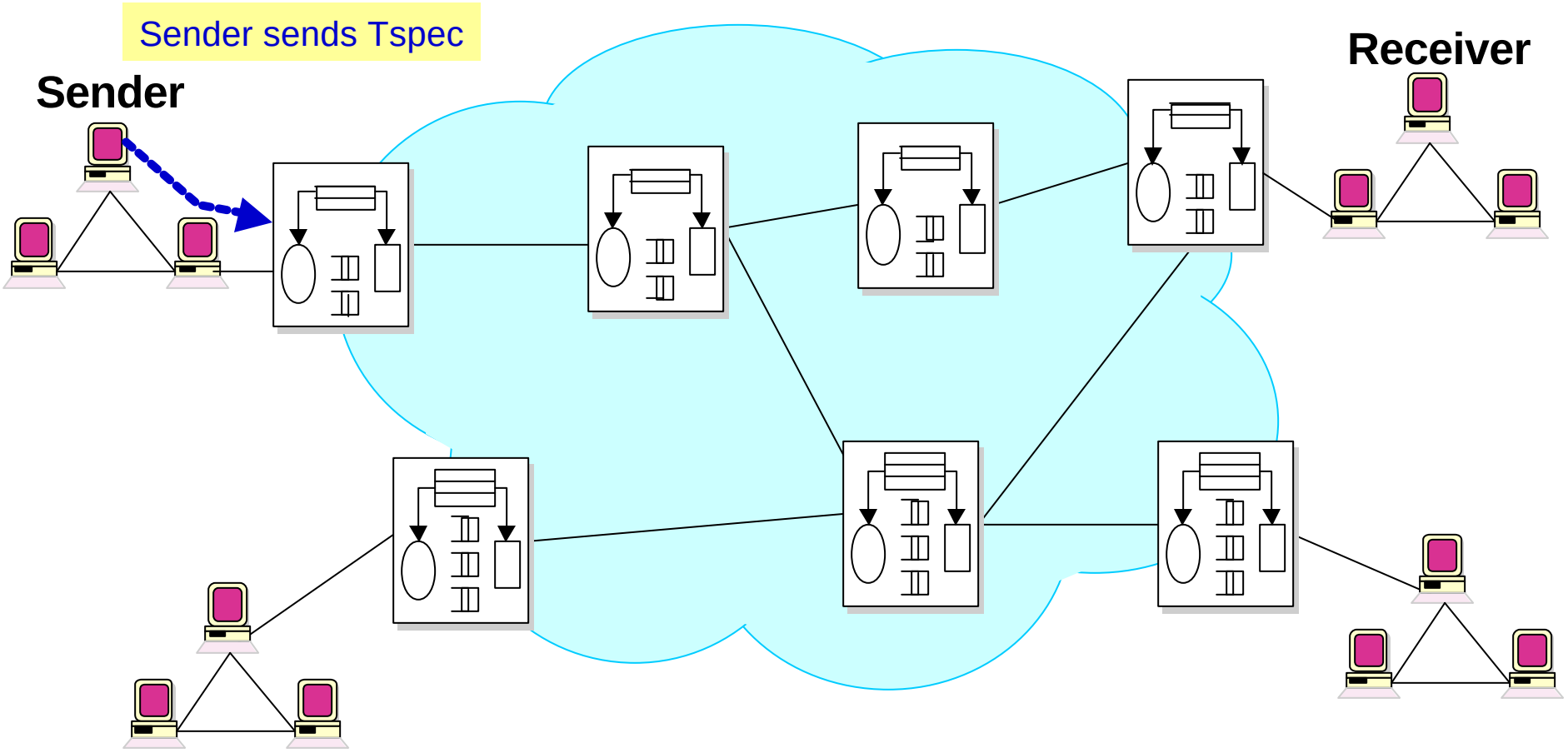
Control Plane versus Data Plane

- Plane as in geometry, not airplane
- Control plane:
  - how information gets to routers
- Data plane:
  - what routers do with that information to data packets

Control Plane: Resource Reservation



Control Plane: Resource Reservation



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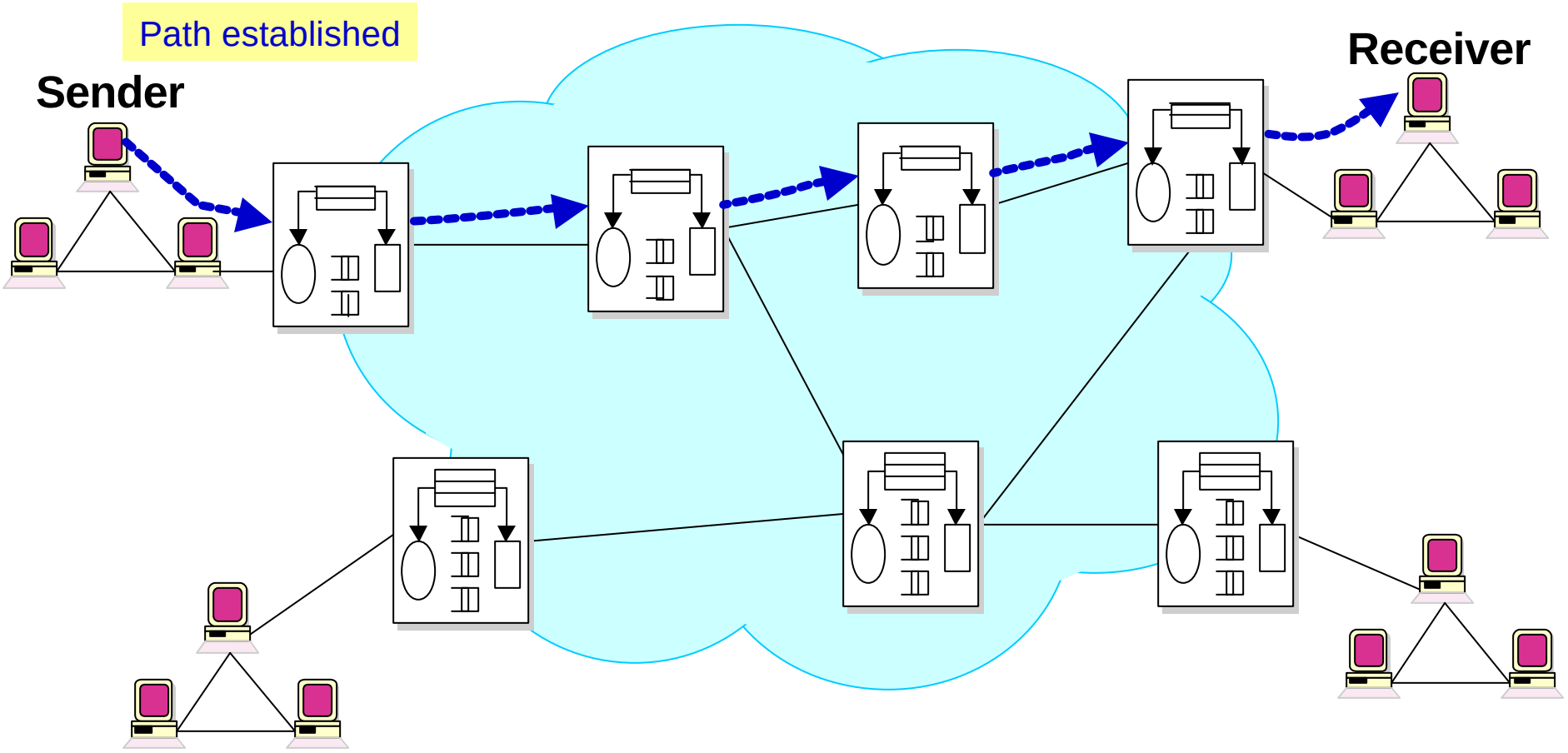

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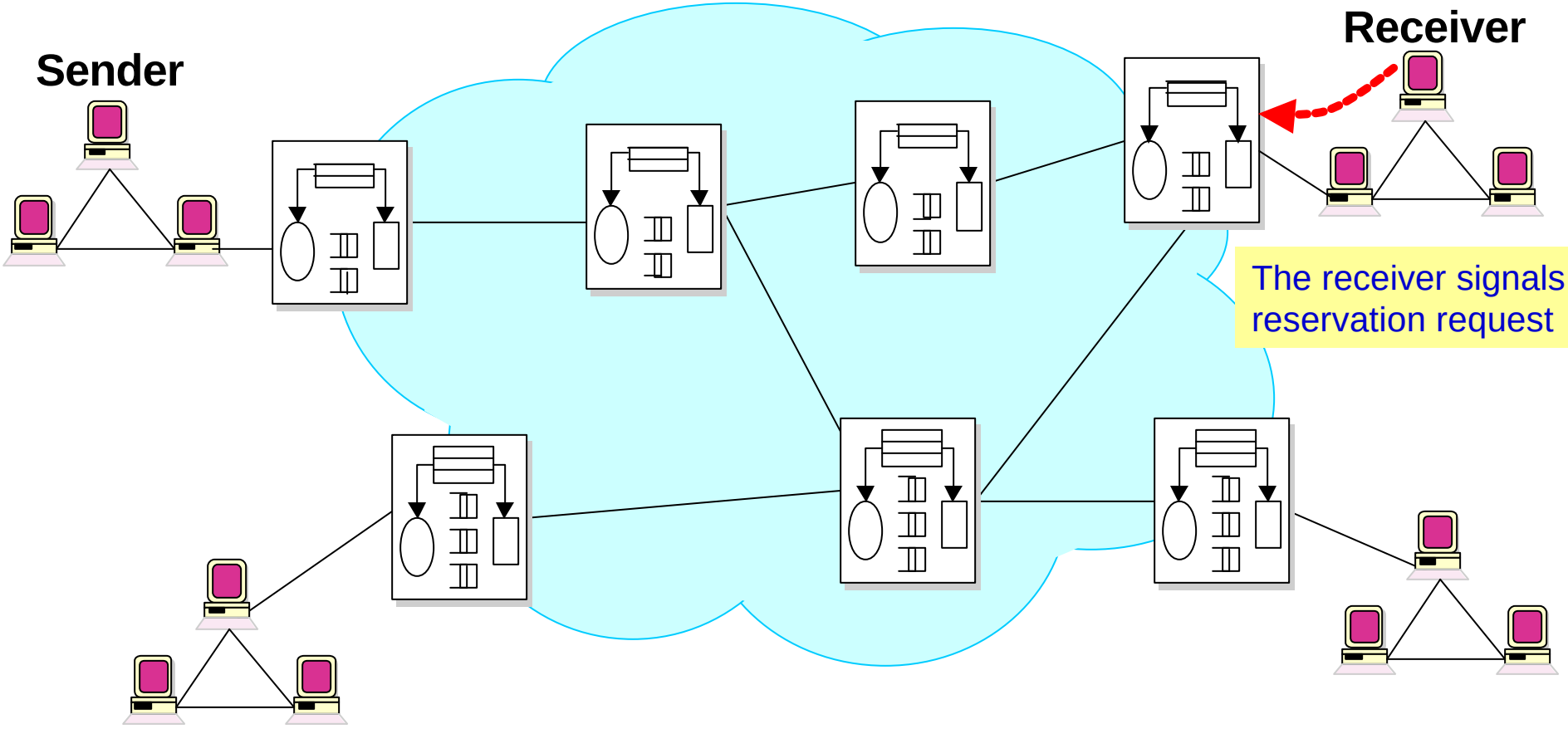
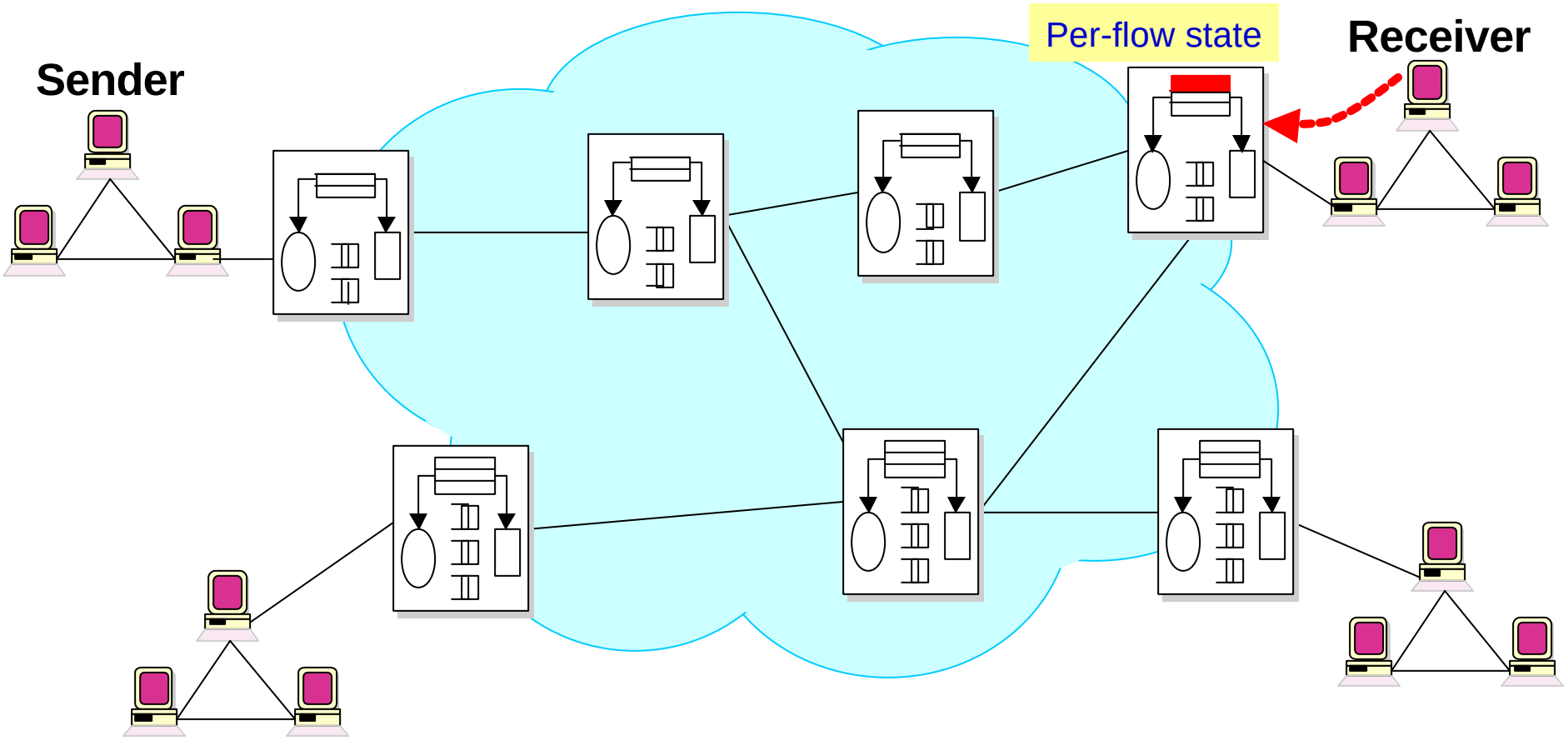
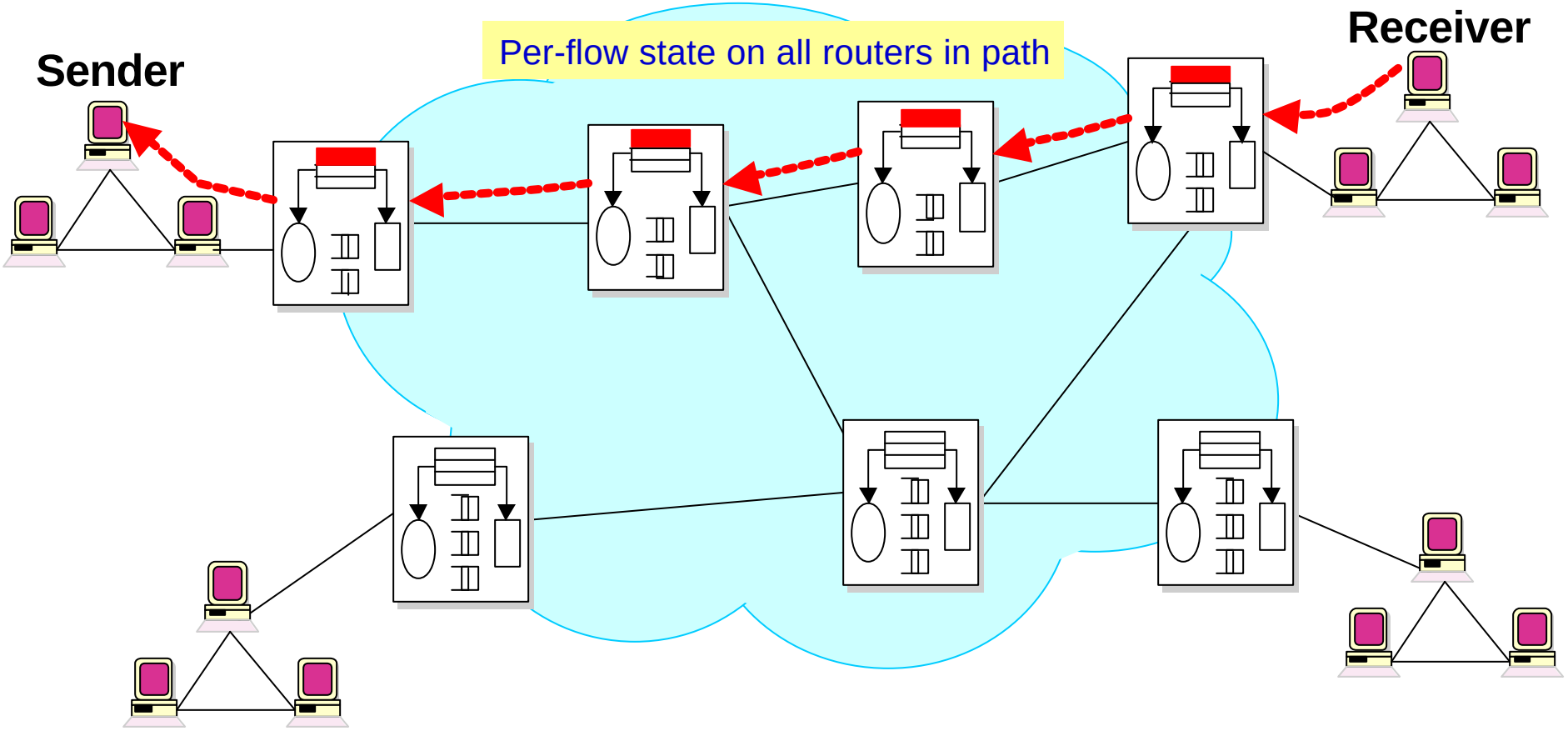


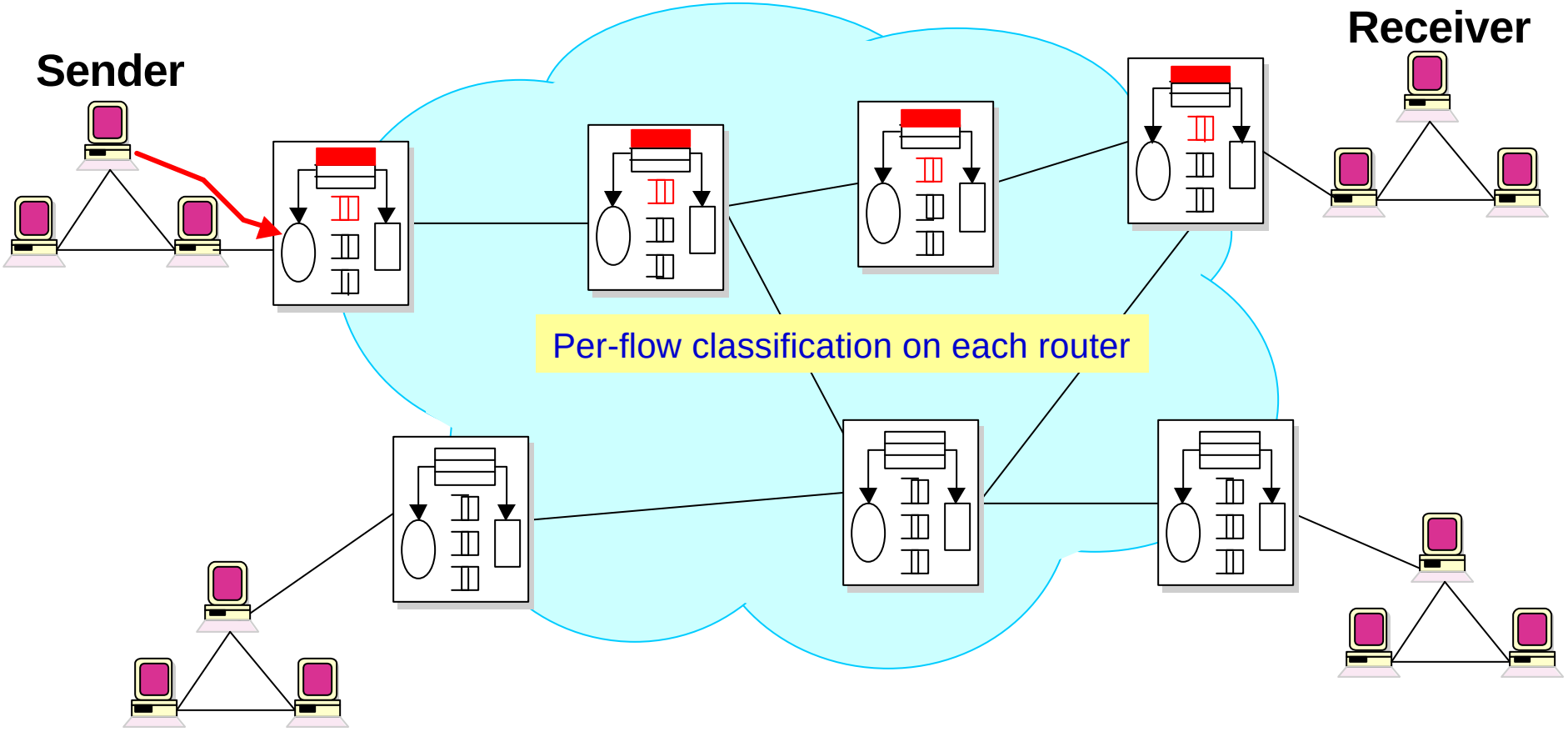
Control Plane: Admission Control



Control Plane: Admission Control



Data Plane



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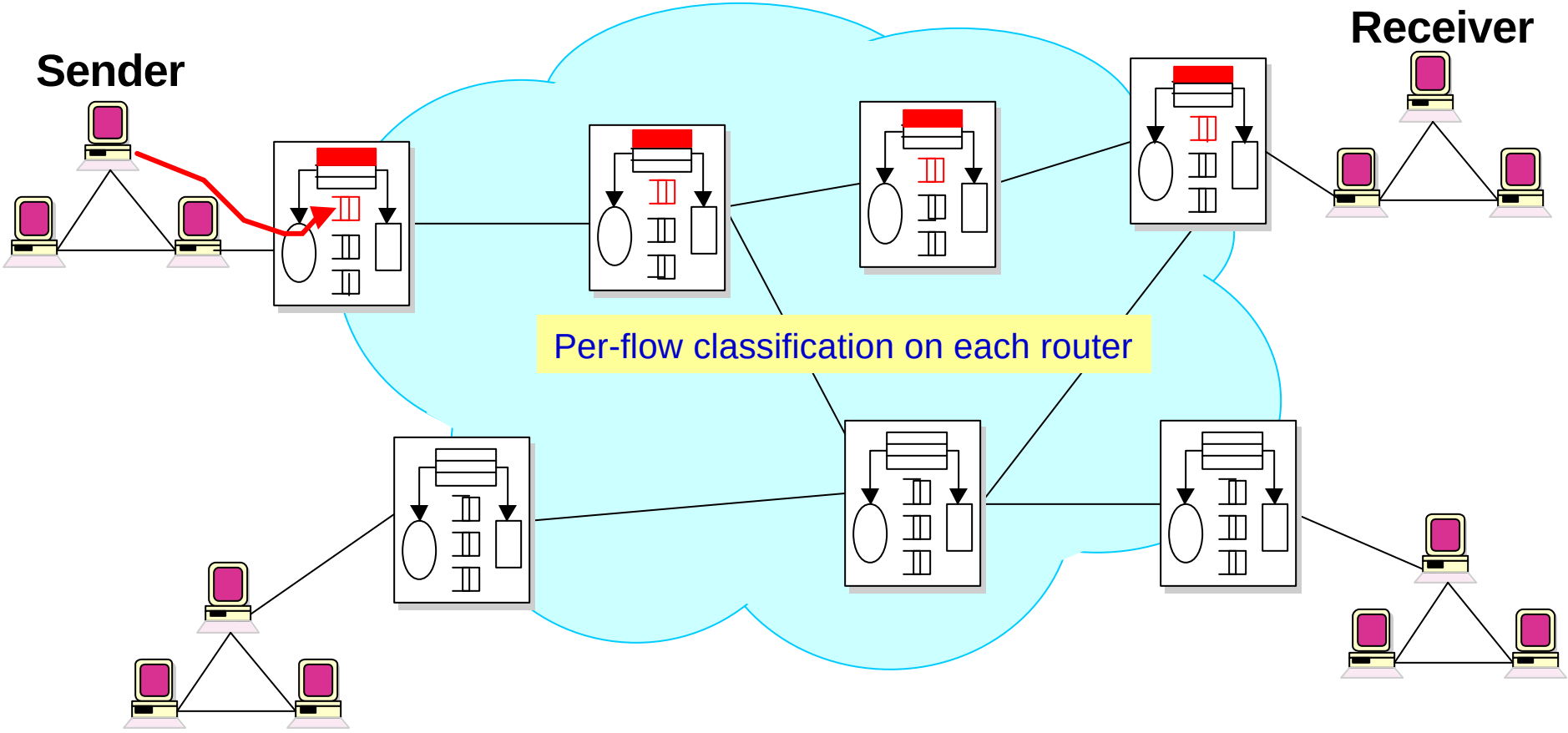

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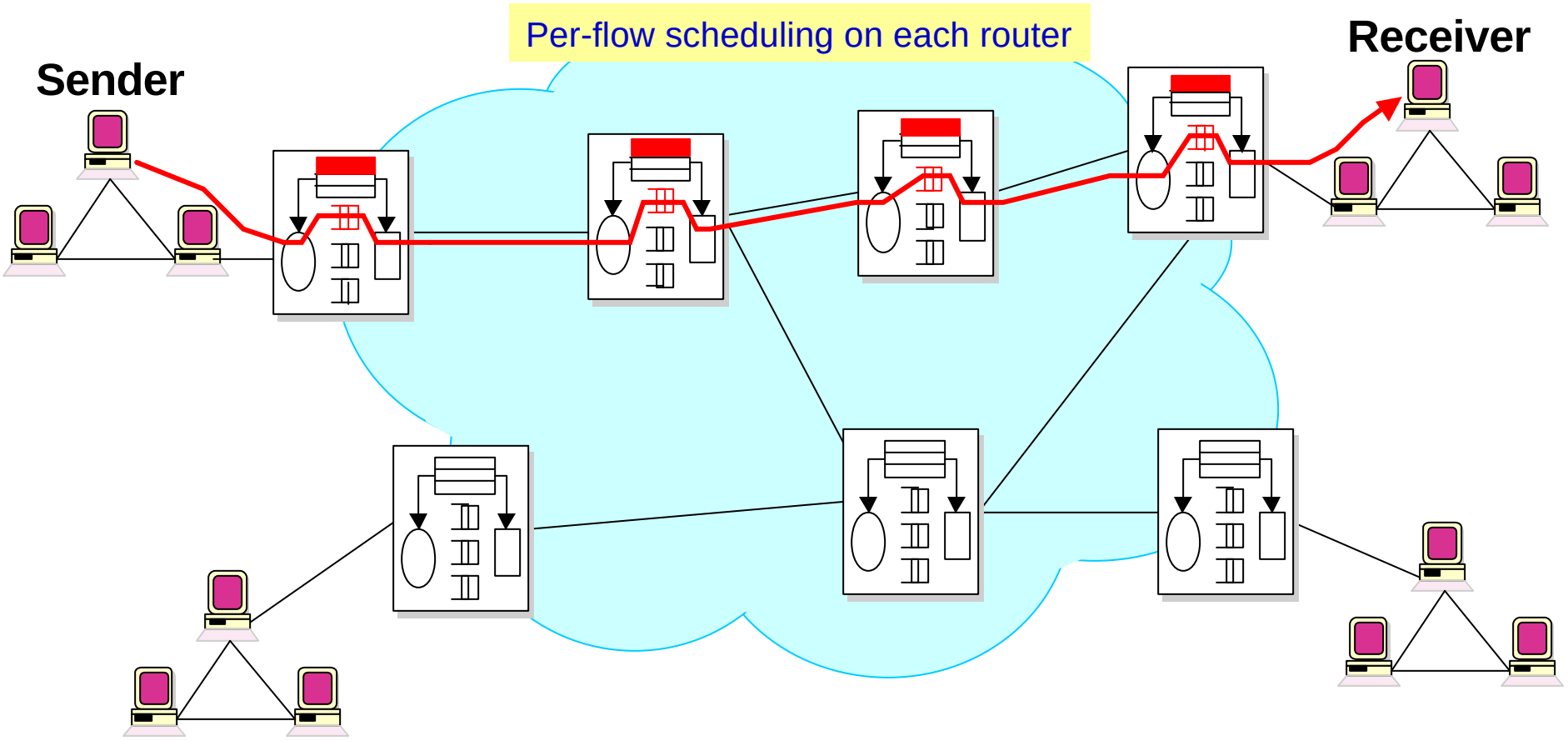


Resource Reservation Protocol: RSVP

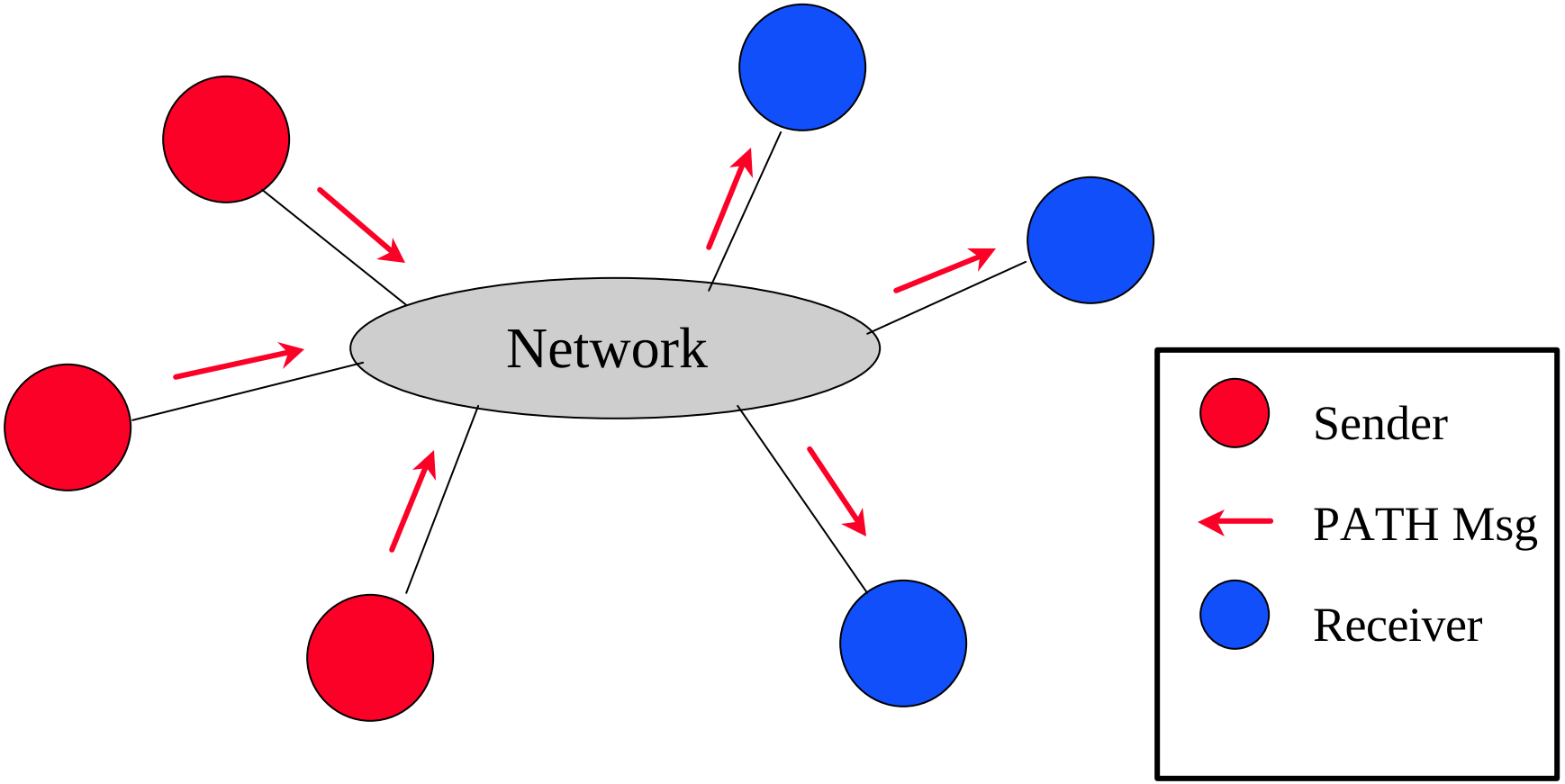
- Establishes end-to-end reservations over a datagram network
- Designed for multicast (which will be covered later in course).

- Sources: send TSpec
- Receivers: respond with RSpec Network
- Network: responds to reservation requests

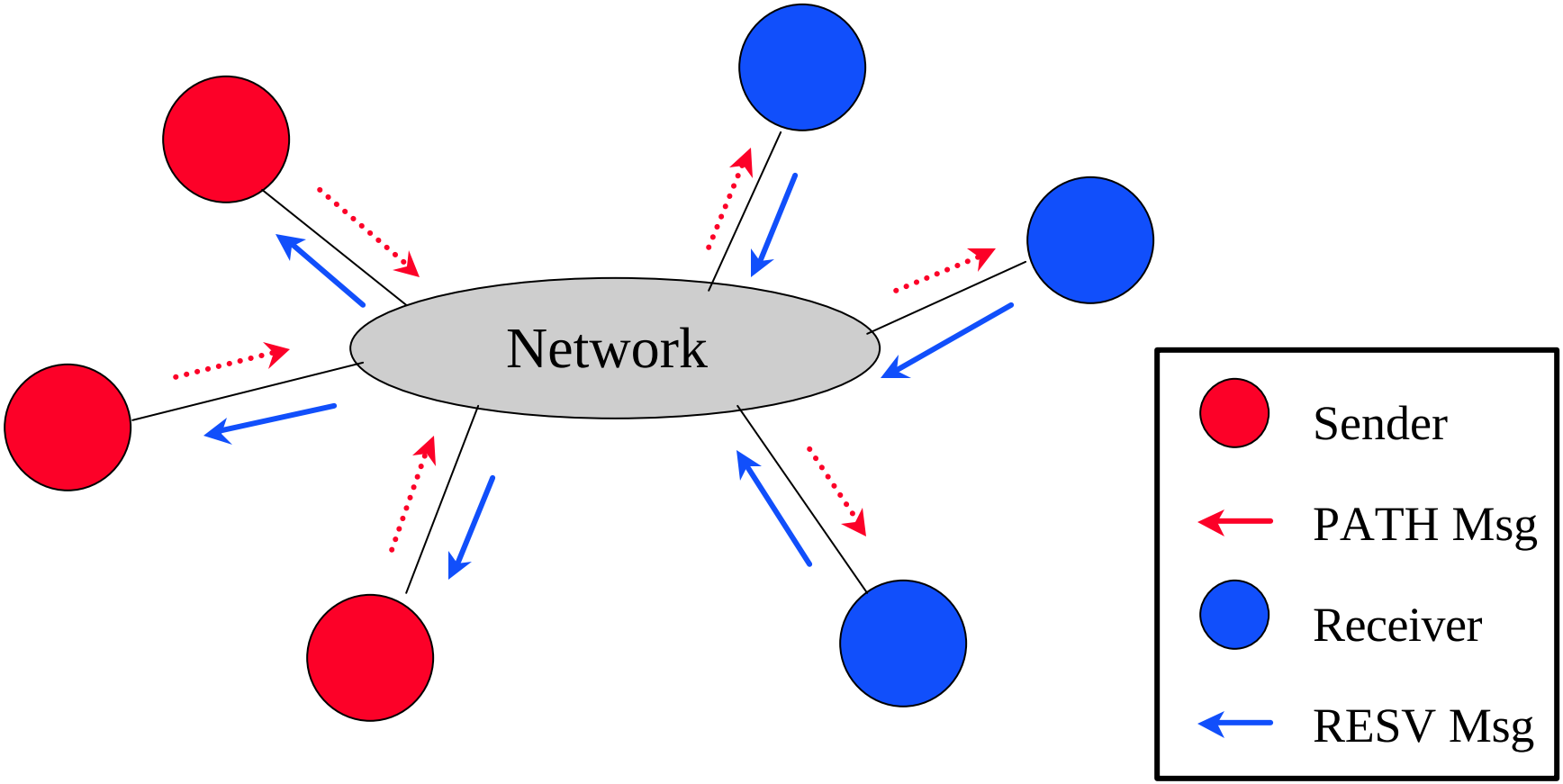
PATH and RESV Messages

- Sender sends PATH messages
  - TSPEC: use token bucket
  - Set up the path state on each router including the address of previous hop (route pinning)
  - Collect path information (for guaranteed service)
- Receiver sends RESV message on the reverse path
  - Specify RSpec and TSpec
  - Sets up the reservation state at each router

The Big Picture



The Big Picture

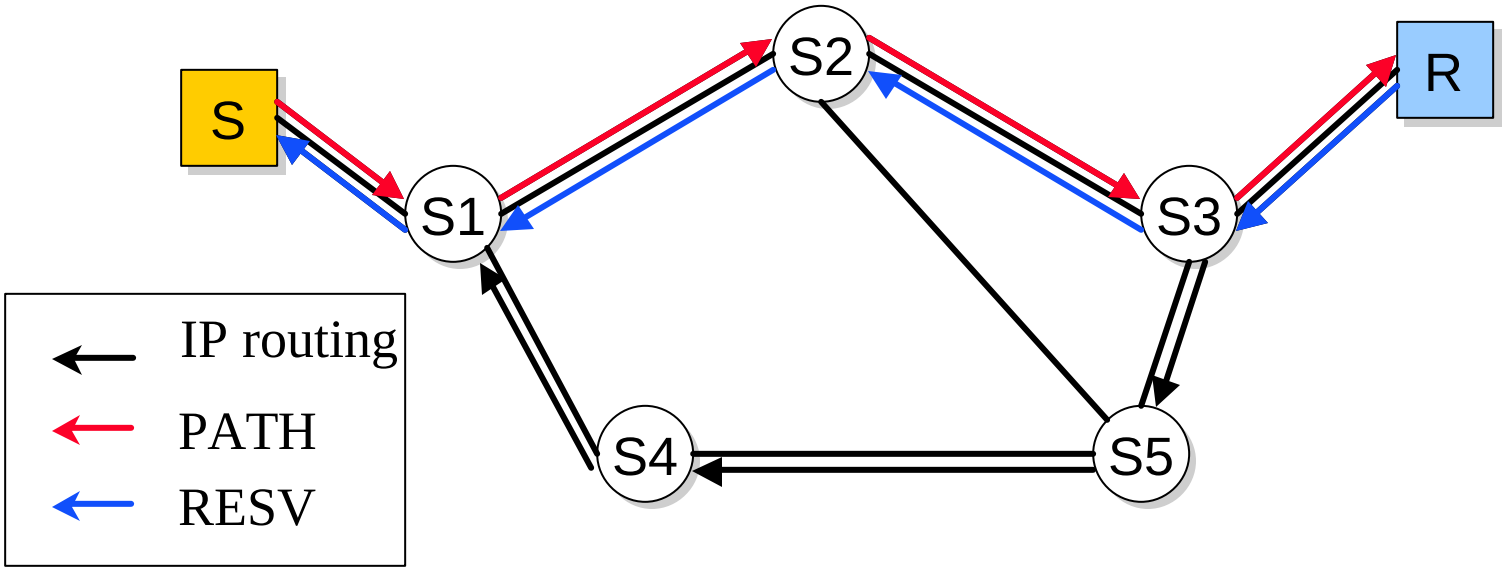


Soft State

- Per session state has a timer associated with it
  - Path state, reservation state
- State deleted when timer expires
- Sender/Receiver periodically refreshes the state, resends PATH/RESV messages, resets timer
- Advantages:
  - No need to clean up dangling state after failure
  - Can tolerate lost signaling packets
  - Easy to adapt to route changes

Route Pinning

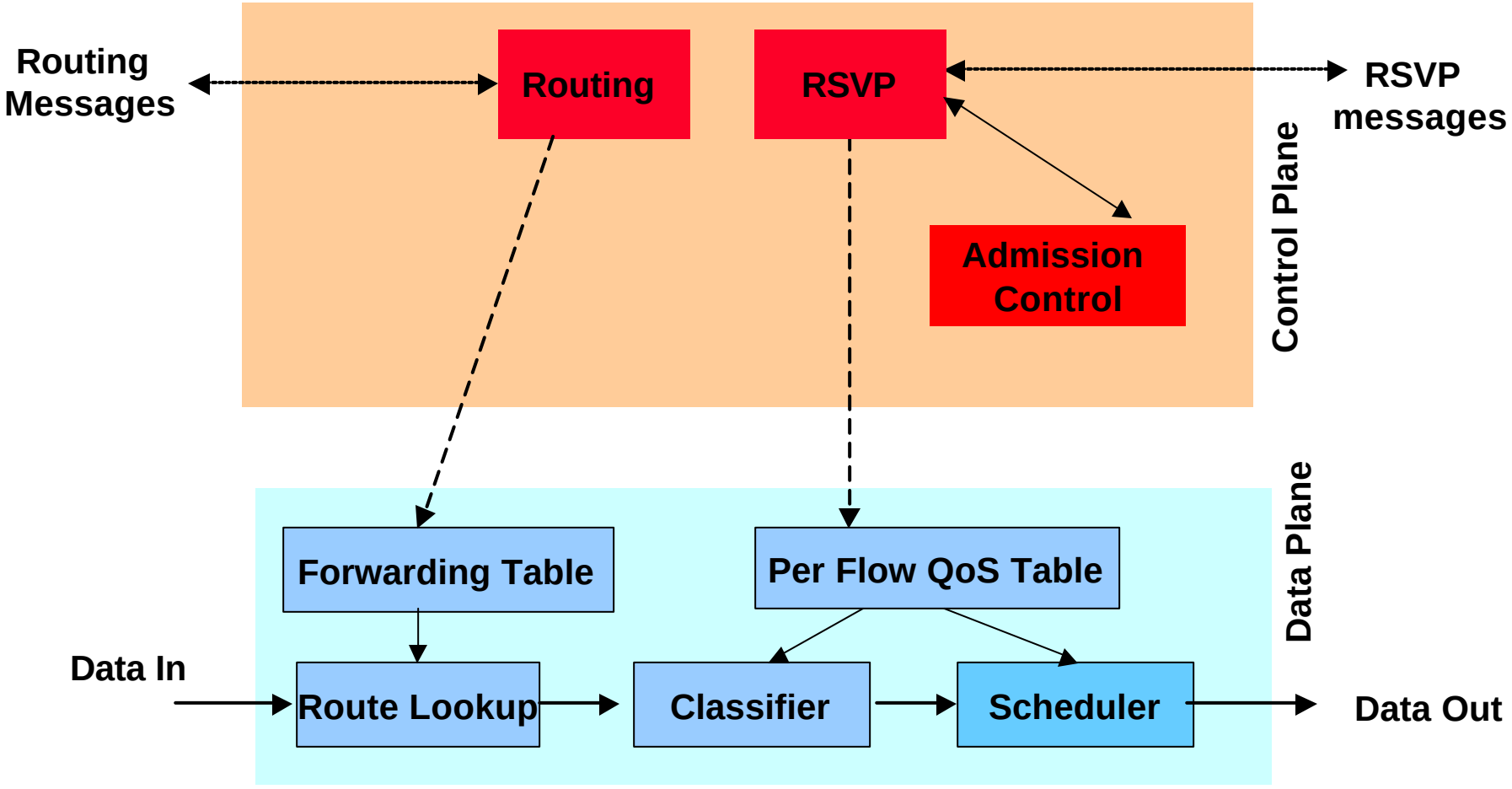
- Problem: asymmetric routes
  - You may reserve resources on R→S3→S5→S4→S1→S, but data travels on S→S1→S2→S3→R !
- Solution: use PATH to remember direct path from S to R, i.e., perform route pinning



Admission Control

- Parameter-based: worst cast analysis
  - guaranteed service
  - low utilization
- Measurement-based: measure current traffic
  - controlled load service
  - higher utilization
- Remember that best-effort service co-exists
  - no need for IntServ traffic to achieve high utilization

IntServ Node Architecture



Advantages of IntServ

- Precise QoS delivered at flow granularities
  - good service, given exactly to who needs it
- Decisions made by hosts
  - who know what they need
  - not by organizations, egress/ingress points, etc.
- Fits multicast and unicast traffic equally well

Disadvantages of IntServ

- Scalability: per-flow state, classification, etc.
  - we goofed, bigtime
  - aggregation/encapsulation techniques can help
  - can overprovision big links, per-flow ok on small links
  - scalability can be fixed, but no second chance
- Economic arrangements:
  - need sophisticated settlements between ISPs
  - right now, settlements are primitive (barter)
- User charging mechanisms: need QoS pricing

What You Need to Know

- Three kinds of QoS approaches
  - Link sharing, DiffServ, IntServ
- Some basic concepts:
  - differentiated dropping versus service priority
  - per-flow QoS (IntServ) versus per-aggregate QoS (DiffServ)
  - Admission control: parameter versus measurement
  - control plane versus data plane
  - controlled load versus guaranteed service
  - codepoints versus explicit signaling
- Various mechanisms:
  - playback points
  - token bucket
  - RSVP PATH/RESV messages

Factors Limiting QoS Deployment

- Prevalence of overprovisioning
  - if all links are only at 40% utilization, why do you need QoS?
  - lore says that inter-ISP links are not overprovisioned
- Primitive inter-ISP financial arrangements
  - QoS requires financial incentives to enforce tradeoffs
  - Current peering arrangements are not able to carry these incentives through in a meaningful way
    - must agree on pricing and service
    - currently agree on neither!
- End-users not used to pricing/performance options

QoS Debates

- Is overprovisioning enough?
  - if so, is this only because access links are slow?
  - what about Korea, Japan, and other countries with fast access links?
  - Disconnect: ISPs overprovision, users get bad service
- Is differentiated services enough?
  - can one really deliver reliable service just using relative priorities?
  - is EF service a viable option?
- It all depends on adaptability of applications