



# precost transportation for the greatest number of CQtagging & summing houses/household

Winters, J., & M. S. Wittenberg (2008). Optimizing Preload & Distribution Agents to Minimize Transportation Costs for Residential Energy Efficiency. *Energy and Environmental Science*, 1(2-B), 270-291. US Department of Energy. Form ORNL-6981

**reflect**



**dub**

design:  
use:  
build:

<sup>1</sup> university of washington

# ubigreen

## Investigating a Mobile Tool for Tracking and Supporting Green Transportation Habits

**Jon Froehlich<sup>1</sup>, Tawanna Dillahunt<sup>3</sup>,  
Pedja Klasnja<sup>1</sup>, Jen Mankoff<sup>3</sup>,  
Sunny Consolvo<sup>1,2</sup>, Beverly Harrison<sup>1,2</sup>,  
James Landay<sup>1,2</sup>**



<sup>2</sup> Intel Research, Seattle



<sup>3</sup> HCI Institute, CMU

# ubigreen

## transportation display



## design influences

1. activity-based computing
2. feedback literature
3. ubifit
4. formative studies
  - an online survey
  - an *in situ* (ESM) study

# activity-based computing

- long-lived activities in our everyday lives
  - staying healthy, graceful aging, etc.
  - high-level, physical, dynamic, high-value
- key elements
  - social
  - natural interactions
  - always at hand



[Li and Landay, CHI2008]

# feedback

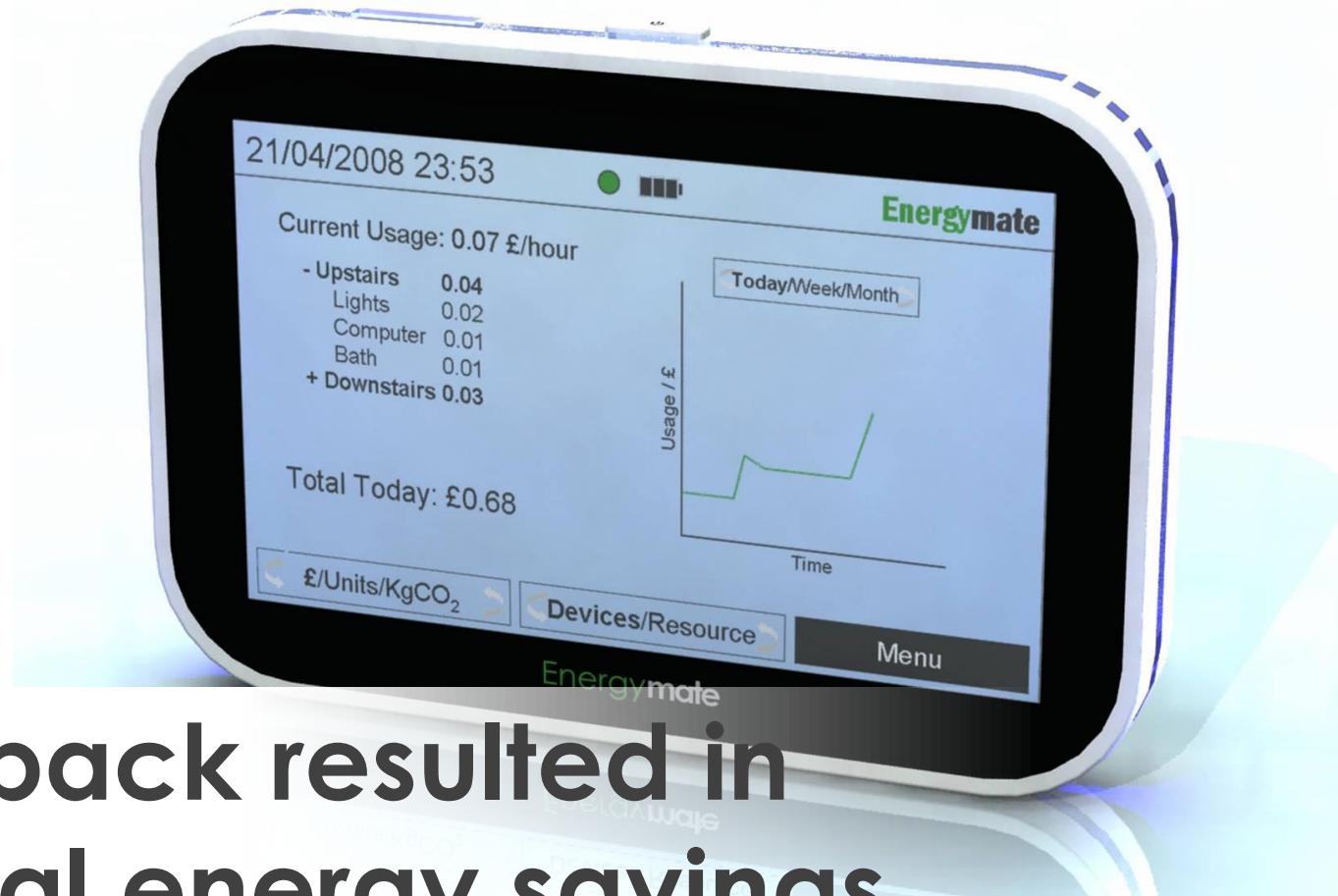


# toyota prius



# Energymate

Save Money Save Energy



**feedback resulted in  
typical energy savings  
of between 5 and 12%  
[Fischer, 2008]**



# ubifit

- fitness monitoring application
- automatically senses activity
- at-a-glance goal information



strength



cardio



flexibility



walk



week's goal met



recent goal met

- 3-month study; **those with ambient display outperformed those without**

[Consolvo, CHI2008]

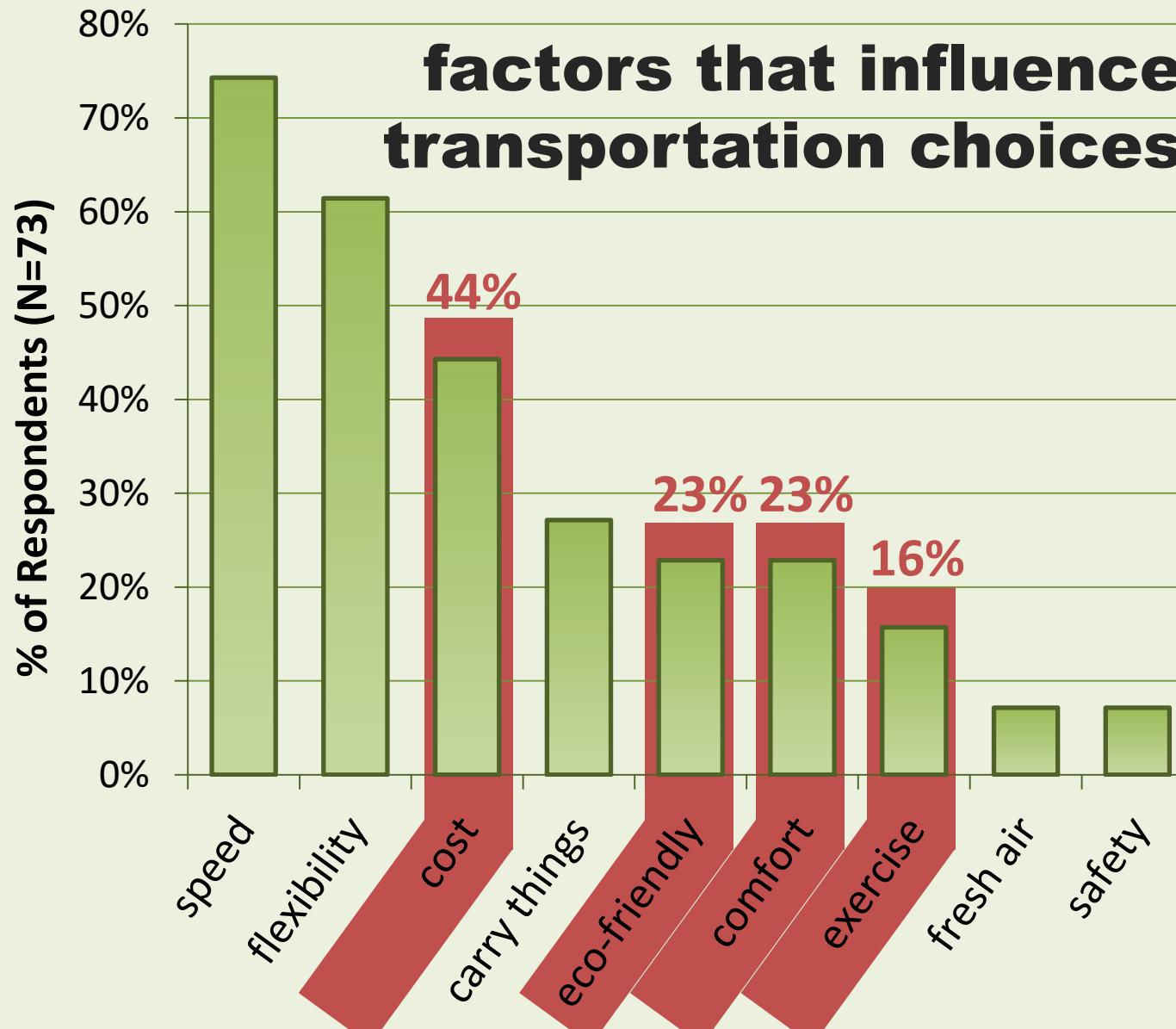
# **formative study #1**

**online survey**

- **73 respondents**
- Determine people's **attitudes about transportation**
- Get **feedback on early design concepts**

# formative study #1

online survey



# formative study #2

experience sampling study

- 7 participants over 7 days
- explore consistency of responses w/online survey
- acquire *in situ* data on num trips/week
- get additional feedback on revised visual designs

# formative study #2

## experience sampling study



# **formative study #2**

experience sampling study

126 trips logged

**for 73% of car trips,  
participants indicated  
that greener options  
existed**

visual design

# transit activities



Drive Alone



Train



Carpool



Bus



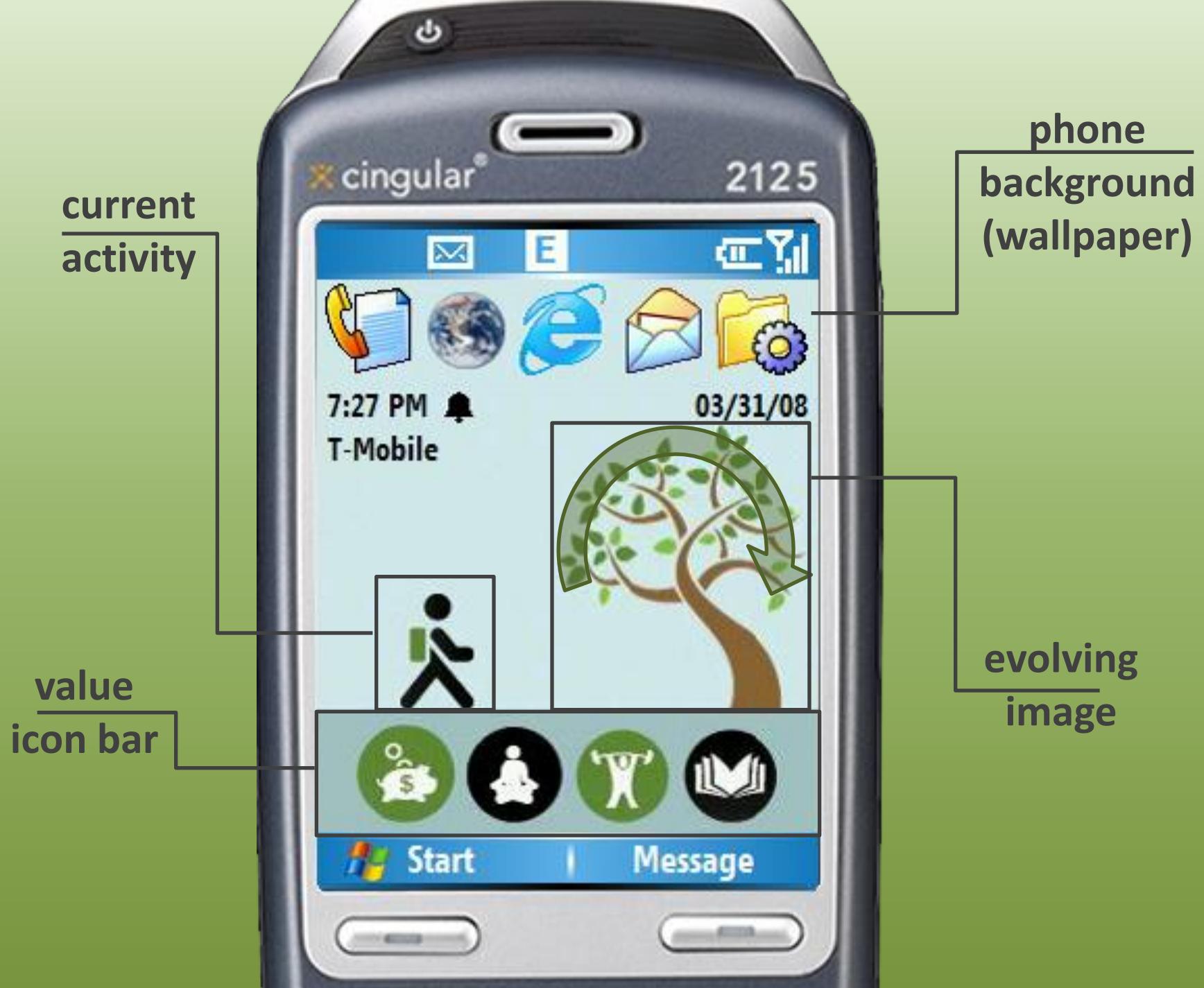
Walk



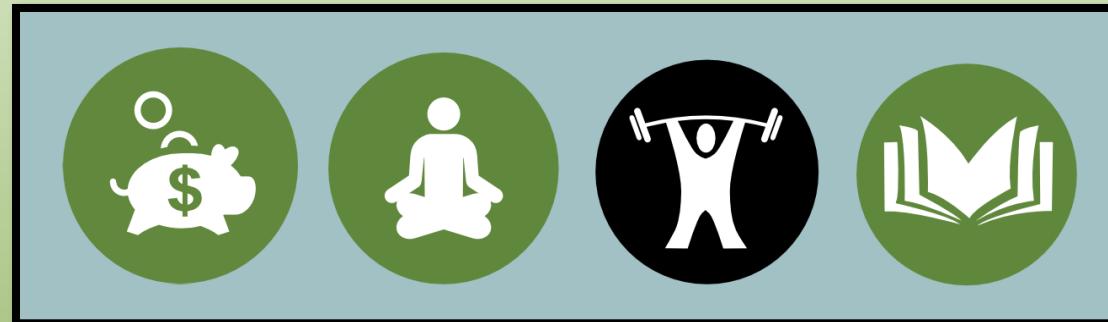
Bike

“not-green”

“green”



# value icon bar



money savings

relaxation

exercise

do other things





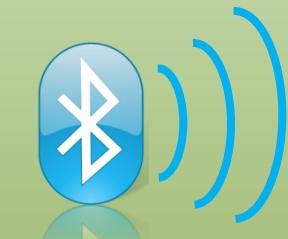
everything resets  
on sunday

# implementation

# architecture



wearable sensor  
(intel msp)



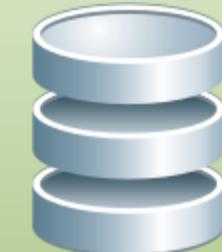
activity data  
sent via BT



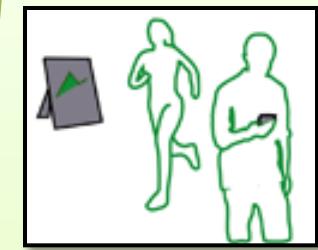
ubigreen running as an  
extension of the  
myexperience tool

study data

transit data  
(sent over gprs)



sql server mobile  
2005 on phone



activity**server**

new screen  
sent back  
to phone



next screen  
generated



logic  
applied



# activitydesigner

New Social

[Li, CHI2008]



New Social

SITUATION



Situation

bike

bus

train

shared, car

alone, car

Green Transit

Non-Green Transit

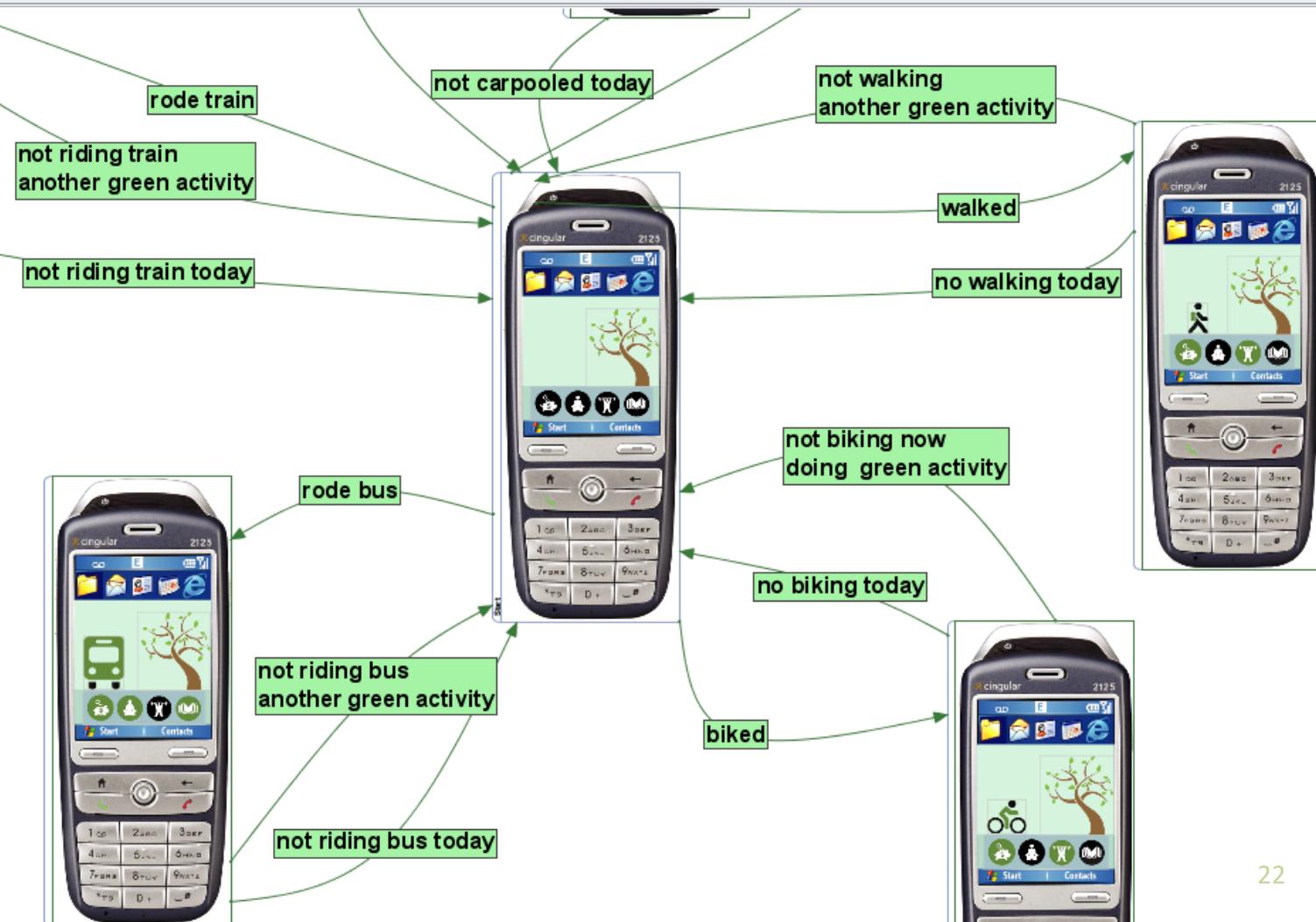
New Theme

Prototypes



UbiGreen Phone

New Prototype



Testing Workspace - tdillahu @ aloner.cs.washington.edu:8080

Sun Mar 09 20:03:23 PDT 2008

Rate  Start Session Pause Stop Session

( Action    sharingp    vehicle )

user  
Prototypes

19:50:00 20:00:00 20:10:00 20:20:00 20:30:00 20:40:00 20:50:00 20:40:00

driving in carpool riding train

Ability to **scroll back in time** and **play through events received**

Green Phone cingular 2125

Start Contacts

1 QWERTY 2 ABC 3 DEF 4 GHI 5 JKL 6 MNO \* T9 0 + #

The simulator **displays the user's screen** at the **selected moment in time**

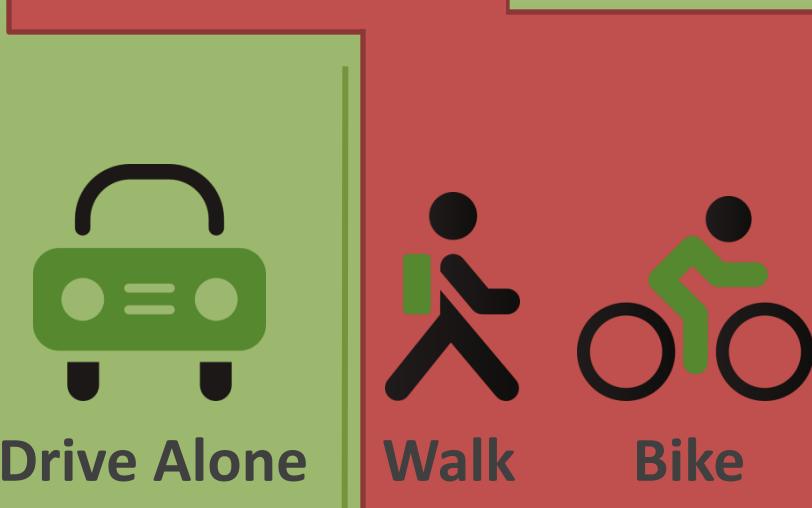
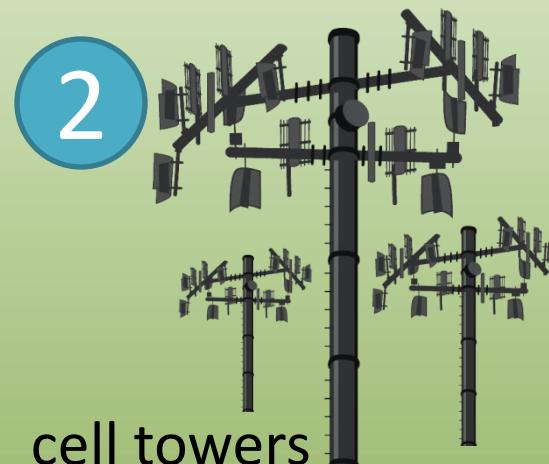
Displays events **chronologically** as sent by user's phone

unknown sharingp unknown vehicle unknown

activityserver [Li, CHI2008]

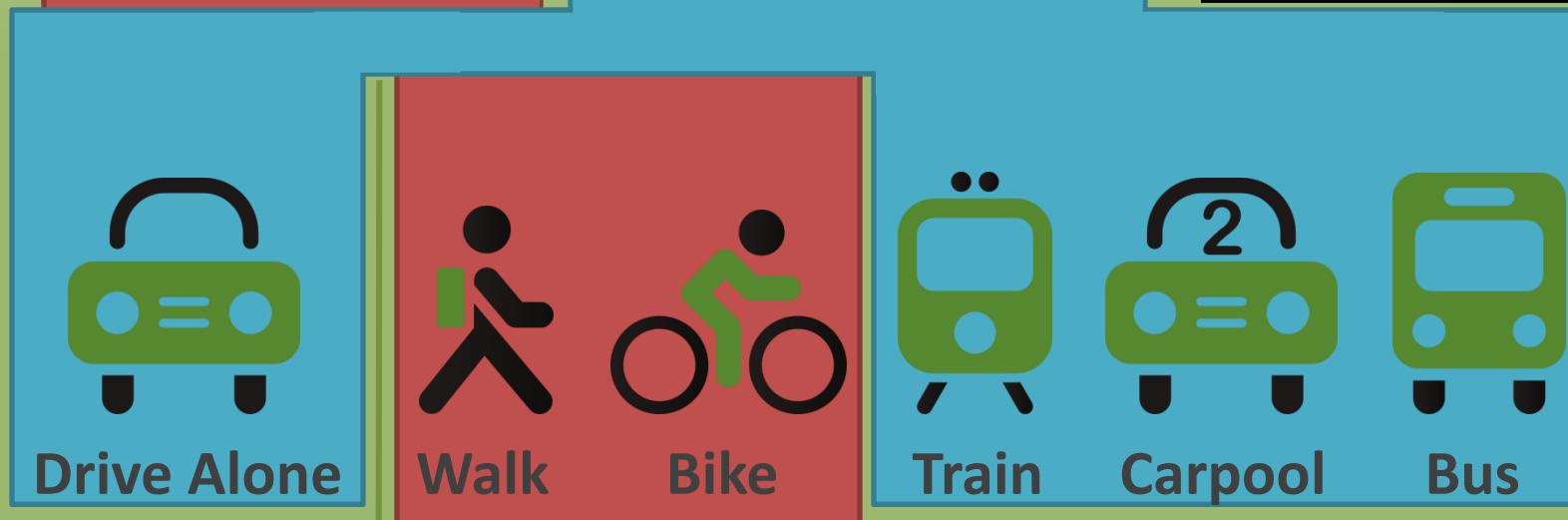
The screenshot shows a software interface for monitoring mobile phone activity. At the top, there's a timeline from 19:50:00 to 20:50:00. A green triangle points to the 20:00:00 mark. A green oval highlights the event 'driving in carpool' at 20:30:00. To the right, a large green callout box states: 'Ability to scroll back in time and play through events received'. Another green callout box points to the timeline and says: 'Displays events chronologically as sent by user's phone'. Below the timeline is a simulated 'Green Phone' screen for a 'cingular 2125' model. The phone screen shows a tree icon, four circular icons (piggy bank, person, X, book), and buttons for 'Start' and 'Contacts'. A green callout box points to the phone screen with the text: 'The simulator displays the user's screen at the selected moment in time'. The bottom of the interface features a dark bar with the text 'activityserver' in large white letters and '[Li, CHI2008]' in smaller white letters.

# three data sources

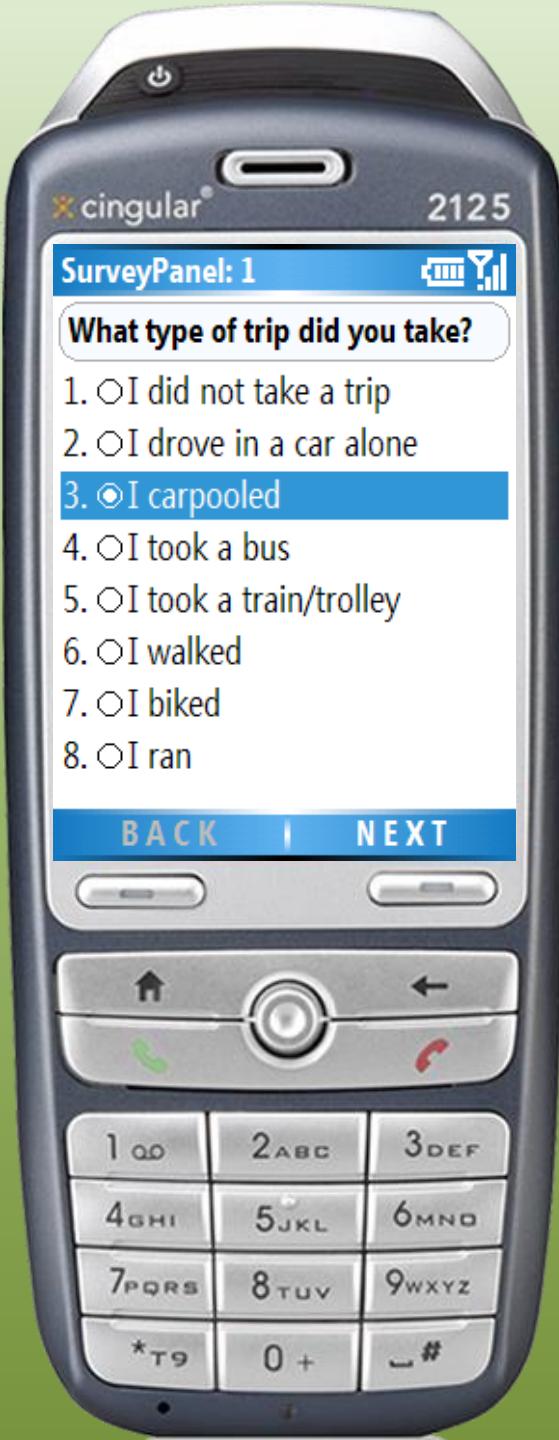
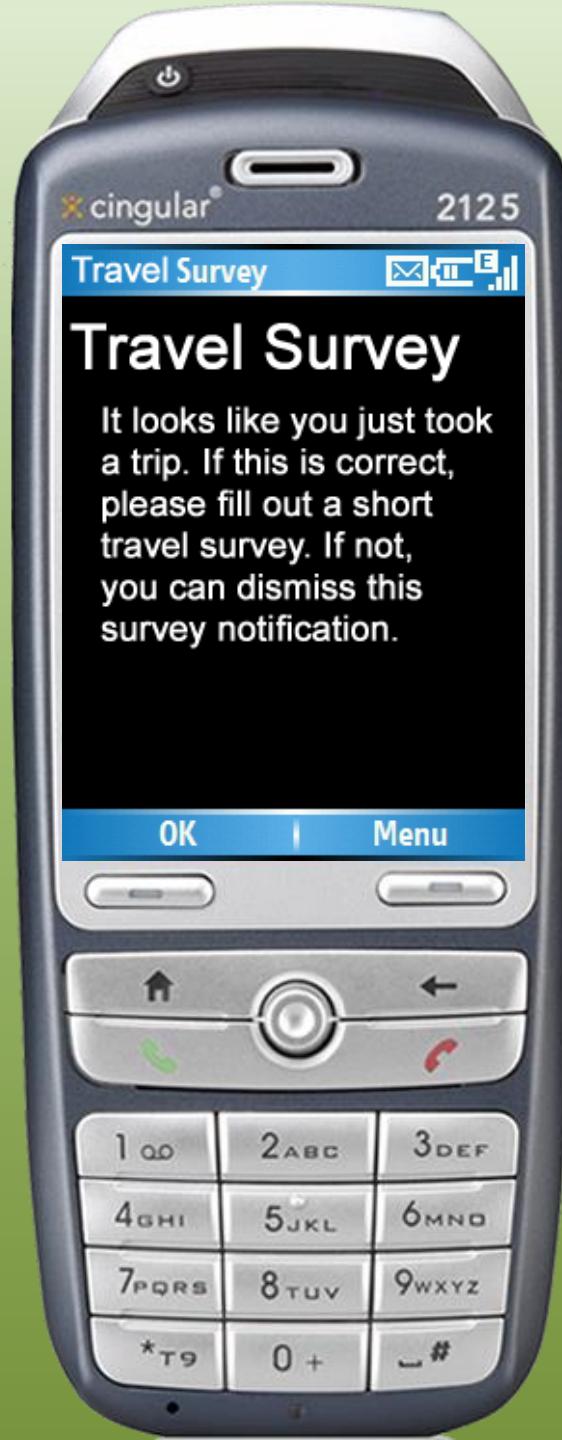


**minimum activity duration: 7 minutes**

# three data sources



**minimum activity duration: 7 minutes**

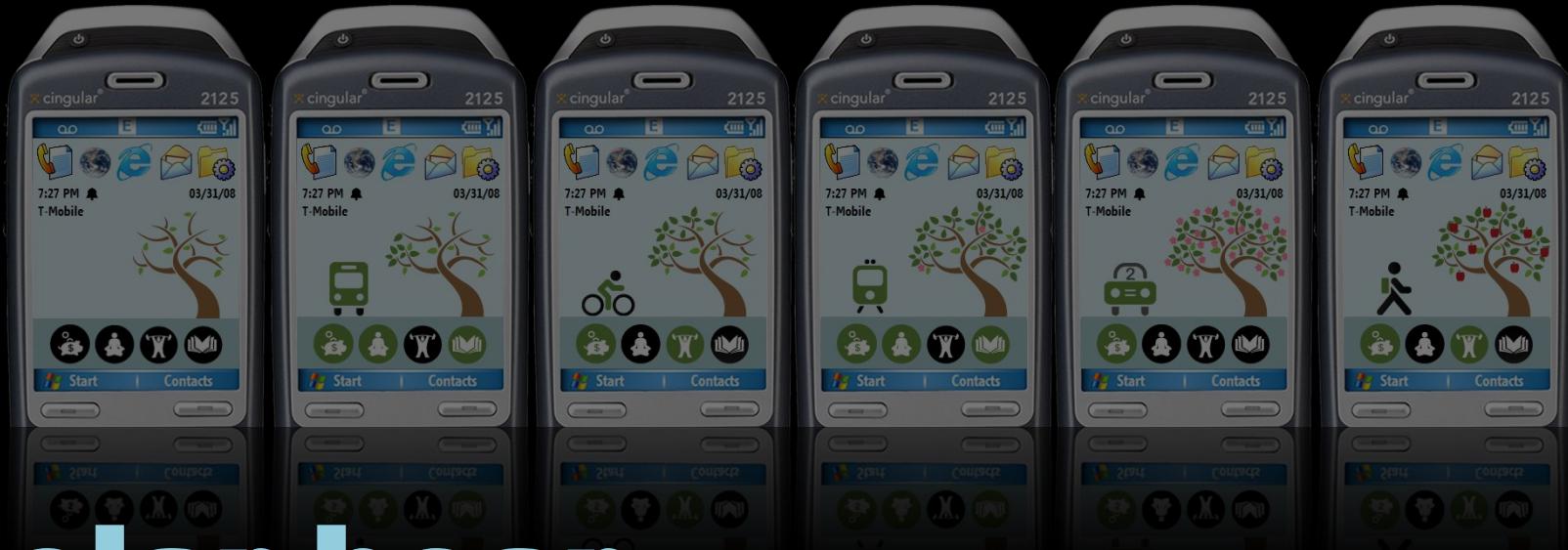


study

# 3-week field study

- obtain **preliminary feedback** on prototype
- **evaluate sensing algorithms** for recording transit activities

# tree



# polar bear



# seattle



# pittsburgh



N=6



office admin  
**4 weeks**



consultant  
**3**



program manager  
**3**



programmer  
**4**



consultant  
**4**



student  
**1**

N=7



sales clerk  
**4 weeks**



law enforcement  
**3**



student  
**1**



engineer  
**3**



student  
**2**



student  
**2**



student  
**1**

- Level of environmental concern lower in Pittsburgh
- Range of professions
- Participation: 1-4 weeks
- Compensation: \$100-300

# study timeline

time



## Study Begins

- dispense equipment
- application training
- pre-study questionnaire

## One Week Checkup

- small software update
- equipment check

## Study Ends

- post-study questionnaire
- post-study interview
- equipment returned



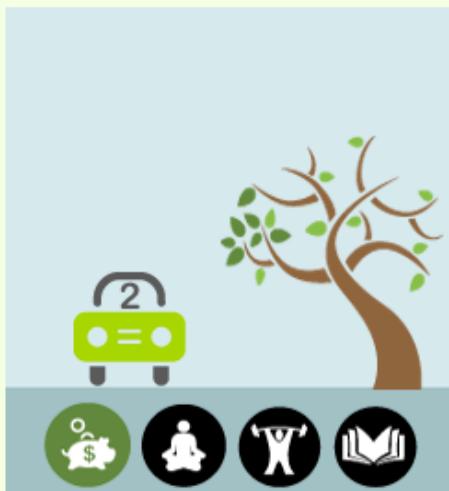
# current ubigreen phone images

march 2008 field study

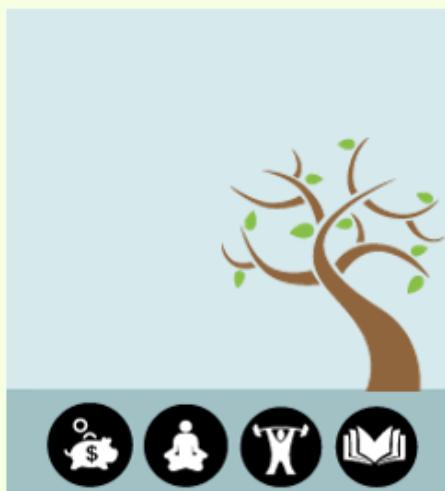
[HOME](#) :: April 2, 2008 22:40 PM PDT

## RESEARCH PARTICIPANTS

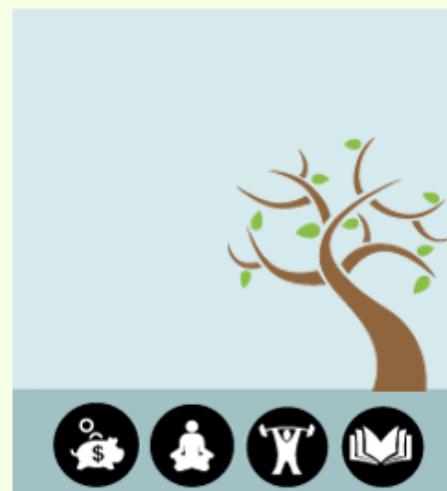
# Saturday



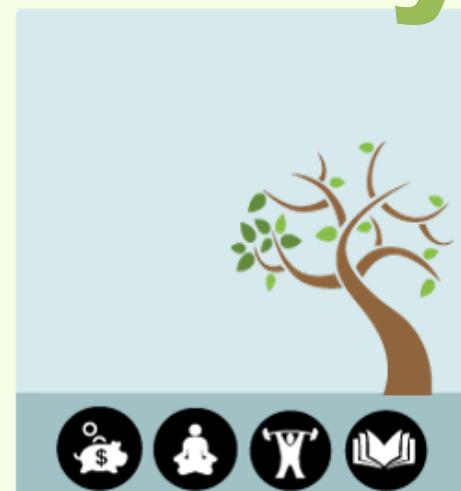
[ubigreen1](#)



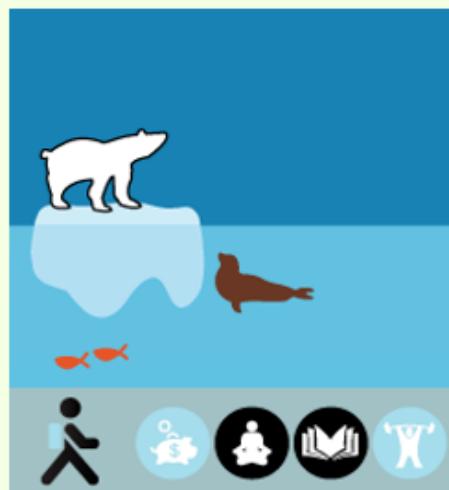
[ubigreen2](#)



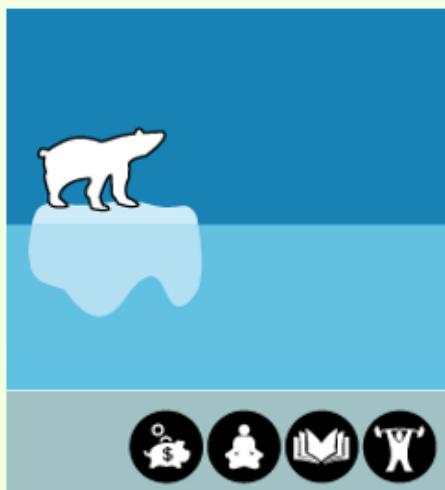
[ubigreen3](#)



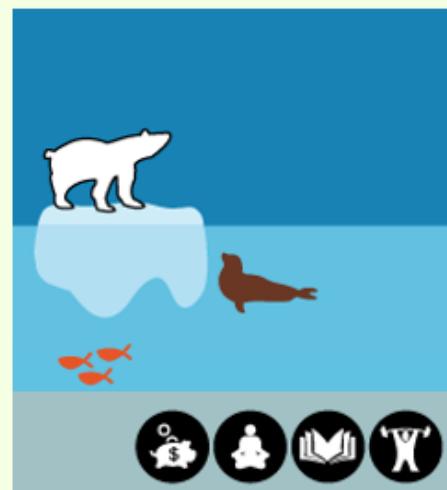
[ubigreen4](#)



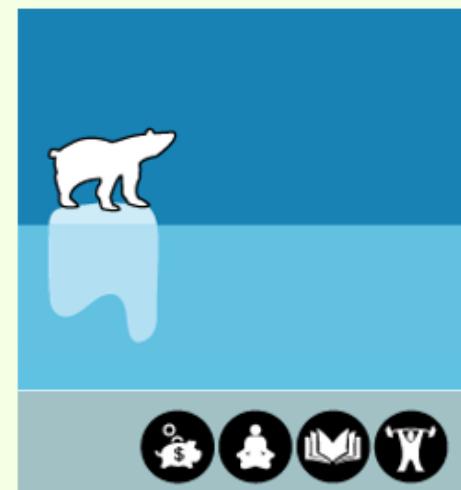
[ubigreen5](#)



[ubigreen6](#)



[ubigreen7](#)



[ubigreen8](#)

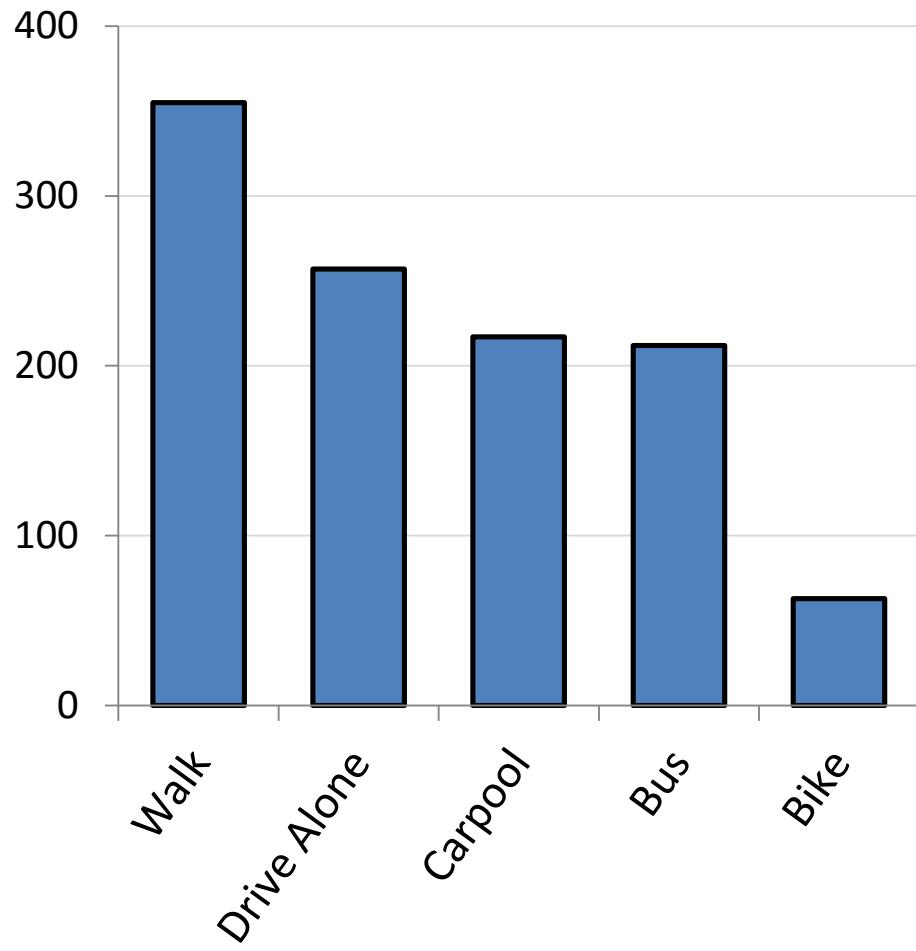
# results

# mobile data

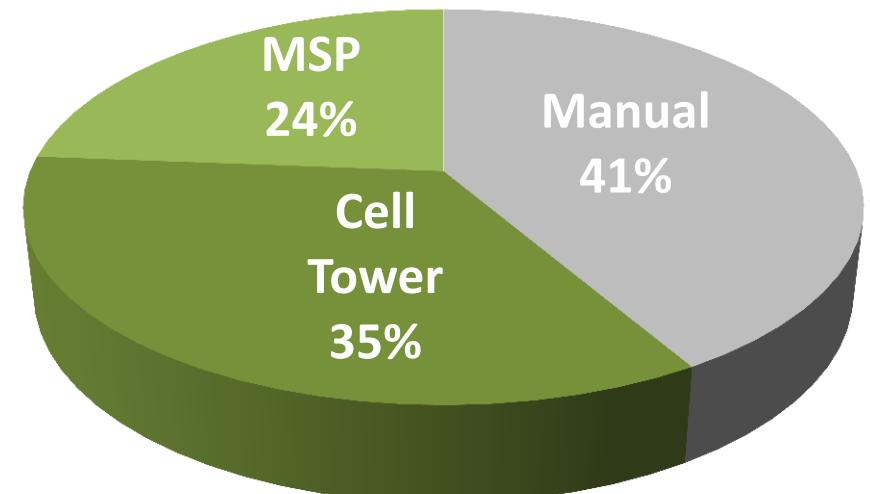
- Over **8 million sensor events**
- Over **1,000 travel events** (72% green)
  - 4 travel events/day
- **18 minute trips** on average
  - **green trips** 5 minutes longer

# observed transit

Num of Observed Events



Source of Transit Activity Data



qualitative  
results

# visual design



## images revealed progress

I liked the tree because it was, to my mind, a pretty progress bar. I could tell the difference at a glance.

- Participant 11

## need for quantitative data

I would like to see some graph or raw data.

- Participant 13

I would like more information about carbon emission savings.

- Participant 15

# increased awareness



It's **omnipresent**

- Participant 9

It definitely **keeps you more aware** of it [personal transportation] every single day. **You use your phone every single day** so you know.

- Participant 6

# engagement



## anticipation

I liked that **we didn't know what it was going to do**. Like when your phone turned from leaves into flowers and then apples.

- Participant 15

## sustaining anticipation

I want to have **different stories every week ...** to maintain curiosity in the app.

- Participant 8

If you opened it up, **people would generate their themes online and share them**. It would be cool.

-Participant 10

# social engagement



Some **people at work knew about the polar bear** and every day they asked me about it. '**Did you get a seal today?**'

- Participant 14

I **would show my friends**, 'look at my tree, isn't it cool, look at the flowers...' They thought it was pretty cool.

- Participant 9

Leverage online social networks to tap into social influence  
[Mankoff, HICSS 2007]

# concept of gaming

**our real-world interactions as input to games**



I want to **see the final stage** I can get to...

- Participant 7

One participant stated that when a trip hadn't been automatically recorded, "I felt like **I was being cheated out** of my 'points'"

- Participant 15

**Future designs** could incorporate more overt gaming models

# ubigreen

## transportation display

### contributions

1. ubigreen prototype
2. semi-automatic transit detection
3. visual design capable of raising awareness and engaging users
4. implications for the design of future green applications based on 3-week field study



# future work



- **longitudinal** deployment
- **social** sharing
- **real-time** recommendations
- quantitative **carbon-tracking**
- **home resource** usage
- **eliminate** sensing device



Sightline  
INSTITUTE



What if the 76 people in  
these cars...



Sightline  
INSTITUTE



...rode buses



**dub**

design:  
use:  
build:

university of washington



CSE, UW



Intel Research, Seattle



iSchool, UW



HCI Institute, CMU

# thankyou!

This research was sponsored by **Intel Research** and **NSF grants** IIS-0205644 and IIS-0803733. Jon Froehlich is funded by a **Microsoft Research** fellowship. We thank designer **Beth Corry** for helping with the tree and polar bear designs.

<http://dub.washington.edu/projects/ubigreen>

How many generations in all of human history have had the opportunity to rise to a challenge that is worthy of our best efforts. A challenge that can pull from us more than we think we can do.

**-Al Gore**

**TED Conference, March 2008**

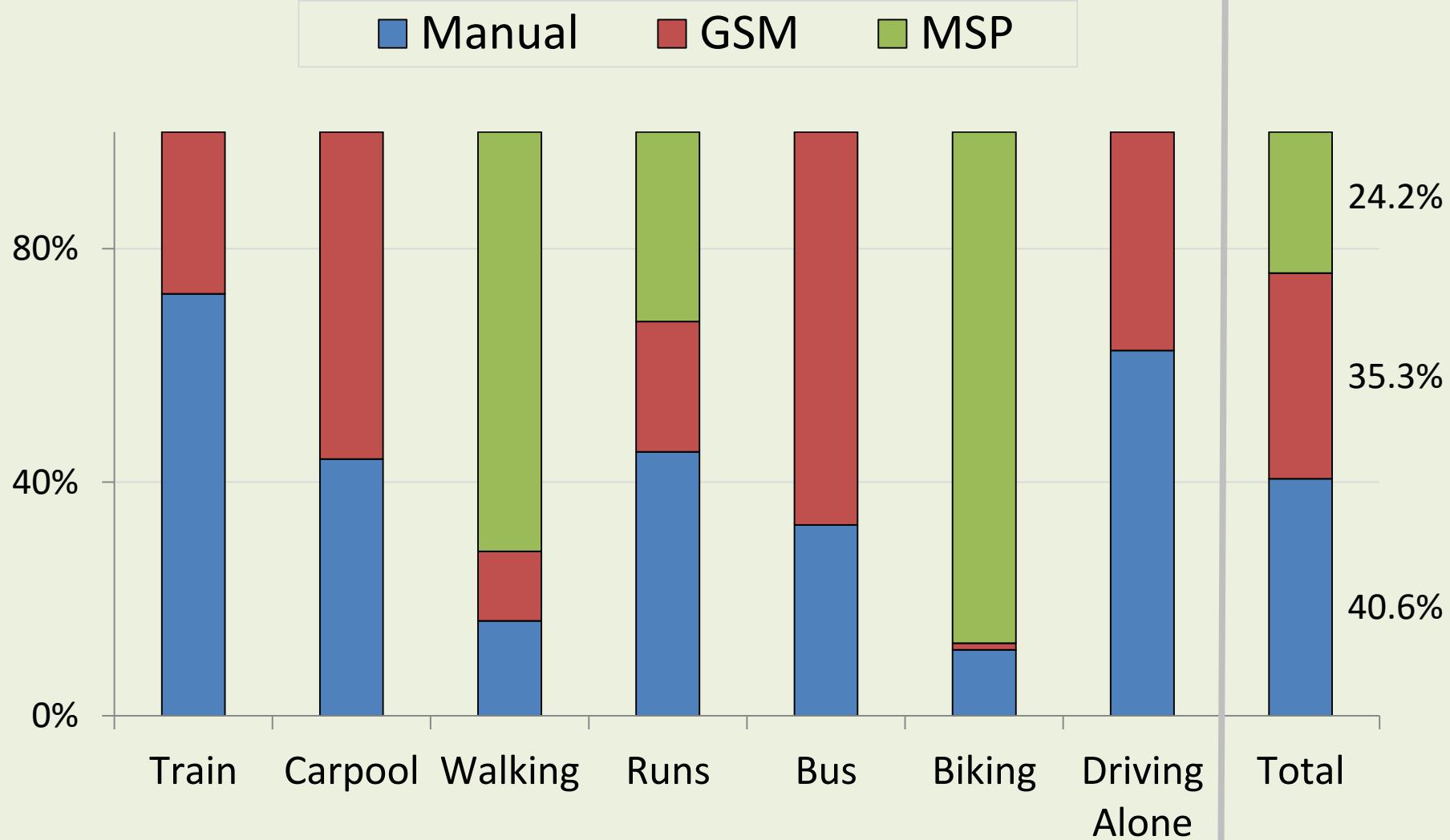
# ecorio

The screenshot shows the Ecorio mobile application running on a smartphone. The top status bar indicates the time is 8:25 PM. The app's title 'ecorio' is visible in the top right corner. The main screen displays a 'Hello, Ecorio Fan' message with a yellow icon of a person running. Below this are 'Shortcuts' for 'Recent Trips' (with a list icon), 'My Carpools' (with a car icon), and 'My Transit Trips' (with a bus icon). A green banner at the bottom shows 'Your travel carbon footprint' as '5168 lbs est. per year' with a 'Details' button and a circular arrow icon. At the bottom are four buttons: 'start' (green D icon), 'reduce' (grey R icon), 'inspire' (grey I icon), and 'offset' (grey O icon).

**After installation, Ecorio runs in the background on your phone, keeping track of when you're moving in a car or a bus and tallies up the trips that you take each day.**

**When you first start Ecorio, you will see a summary of your activity and the current trip that Ecorio is tracking.**

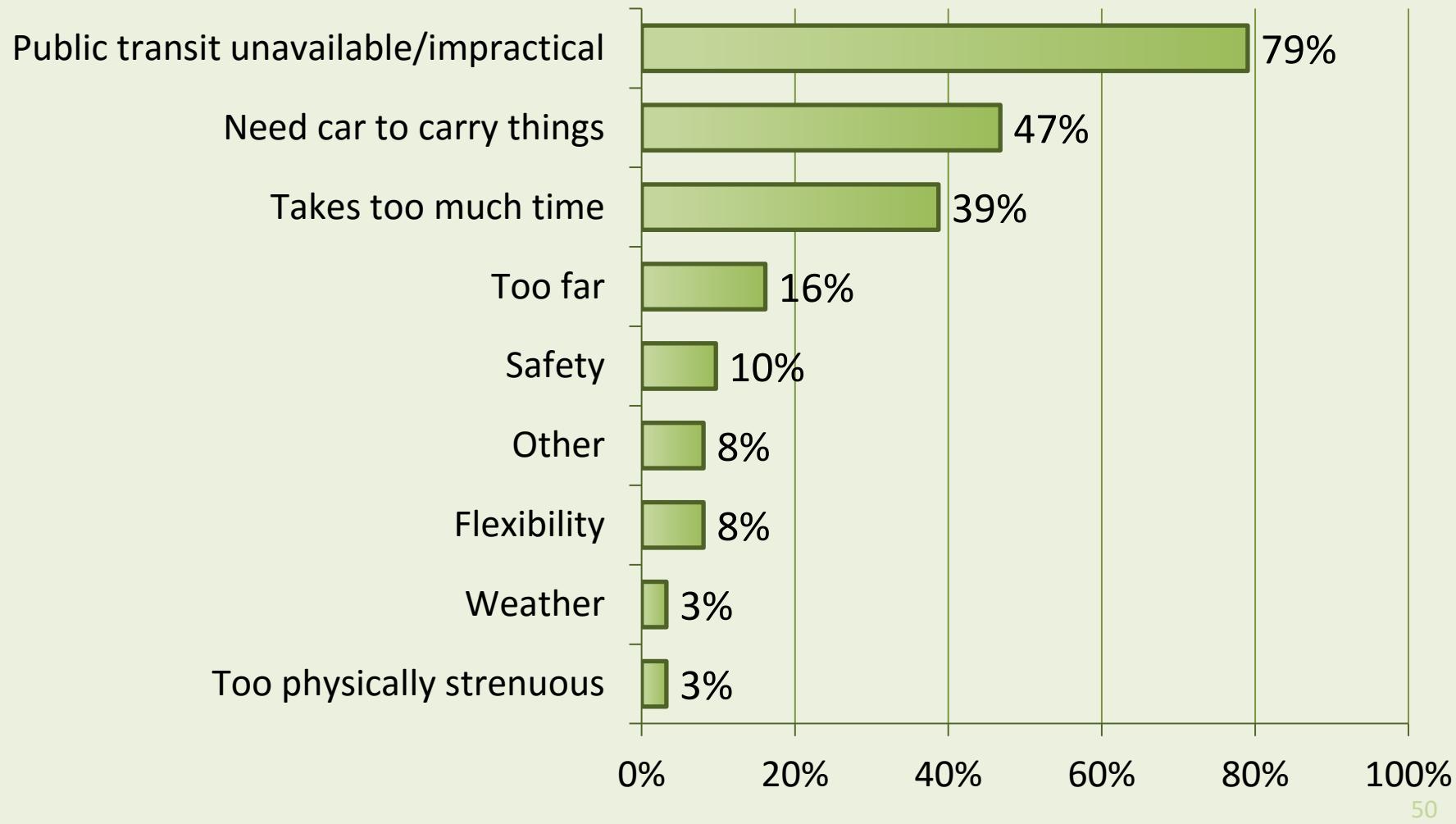
# source of data



# formative study #1

## online survey results

# reasons why people drive





# potential for behavior change

“The motivation for me is more of the tracking and kind of seeing how I am doing and just the reminder factor of it.”

- Participant 11

“I feel I already travel in a relatively eco-friendly way and the study did not change that”

- Participant 15

“It really encourages you to analyze your own performance”  
- Participant 8

“This can be connected with government incentives somehow... For example, government could encourage people with tax refund.”

- Participant 7